

NUUO Crystal™ 2.2.x Server Replacing Procedure

Contents

1	The Usual Maintenance	3
1.1	System Installation	3
1.2	System Configuration	6
2	Replacing a Management Server	7
2.1	Save Configuration	7
2.2	Transfer License	7
2.3	Shut Down Server	8
2.4	Move Volumes	8
2.5	Enable Management Server Service	9
2.6	Restore Configuration	11
2.7	Activate License	13
3	Replacing a Recording Server	14
3.1	Save Configuration	14
3.2	Move Volumes	14
3.3	Enable Recording Server Service	15
3.4	Restore Configuration	17
3.5	Remove Out-of-order Recording Server	18
3.6	Verify Volume Group Setting	19
3.7	File Transformation	20
3.8	File Migration.....	23
4	Replacing a Failover Server	25
4.1	Save Configuration	25
4.2	Move Volumes	25
4.3	Enable Recording Server Service	26
4.4	Restore Configuration	28
4.5	Remove Out-of-order Failover Server	29
4.6	Verify Volume Group Setting	30
4.7	File Transformation	31
4.8	File Migration.....	34
5	Replacing a Metadata Server	36
5.1	Save Configuration	36
5.2	Move Volumes	36
5.3	Enable Metadata Server Service	37
5.4	Remove Out-of-order Metadata Server	39
5.5	Install Metadata Server Plug-ins	40
5.6	Restore Configuration	41
5.7	Setup Metadata Volume	42
6	Emergency: Enable Management Server on-site	43
6.1	Priority for Candidate	43
6.2	Enable the Management Server	43
6.3	Restart the stopped server	44

Revision History

Date	Modified
2015 / Jan / 22	➤ Topic 2.7: notice that enabling devices after activating license is required ➤ Topic 3.8: enhance figure 3.8.2 ➤ Topic 4.8: initialize this topic
2014 / Sep / 25	Initial version

1 The Usual Maintenance

1.1 System Installation

When installing NUUO Crystal™, it is recommended that the deployment of drives is recorded. For example, a CT-8000R(P) server attaching 8 hard drives, 1 e-SATA storage and 2 iSCSI storages may have deployment as followed, and a deployment table can be kept for maintenance:

Server IP: xx.xxx.xxx.xxx (CT-8000R(P))			
Disk1	RAID-0	Volume1	Management Server
Disk2	RAID-0	Volume2	Metadata Server
Disk3	RAID-5	Volume3	Recording Server
Disk4	RAID-5		
Disk5	RAID-5		
Disk6	RAID-5	Volume4	Recording Server
Disk7	RAID-5		
Disk8	RAID-5		
Disk9	e-SATA	Volume 5	Recording Server
Disk11	iSCSI	Volume 6	Recording Server
Disk12	iSCSI		

This deployment information can be retrieved from server's web page and the Config tab of NUUO Crystal™ NuClient.

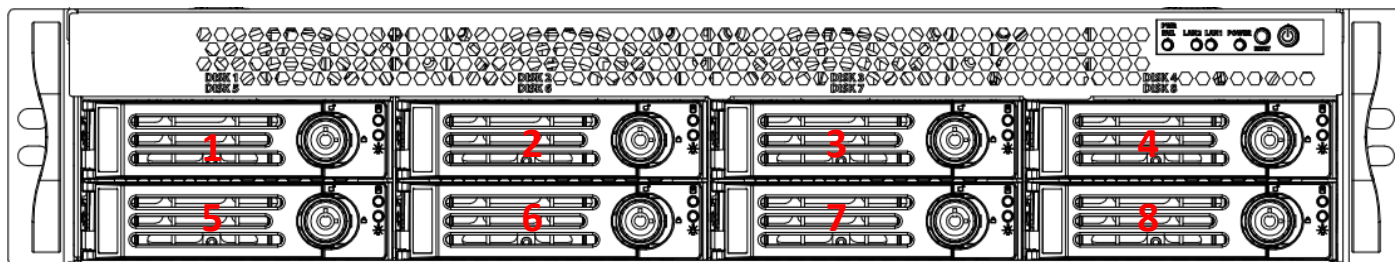


Figure 1.1.1: Positions of Disk1 to Disk8

nuuo®

CT-8000R(P)

> RAID & File System

> Network Setup

> Management

> System

Firmware Version: 2.1.4

Free Capacity: 2424.1 GB

RAID Management

RAID Status

Modify

Create

Delete

Format

RAID Status

List	Status
VOLUME1	RAID Name: VOLUME1 RAID Level: RAID0 RAID Status: Functional Total Capacity: 1863.01 GB (1907728 MB) Free Capacity: 182.45 GB (186832 MB) Used Capacity: 1651.32 GB (1690960 MB) Usage: 91% Update Time: 2013年9月27日 下午 06:52:39 Total Devices: 1 Active Devices: 1 Failed Devices: 0 Spare Devices: 0 Format Progress: Recovery Progress:
Disk 1	
VOLUME2	
Disk 2	
VOLUME3	
Disk 3	
VOLUME4	
Disk 4	
VOLUME5	
Disk 5	
VOLUME6	
Disk 6	
VOLUME7	
Disk 7	
VOLUME8	
Disk 8	

Figure 1.1.2: Web page showing mapping between physical disks and logical volumes

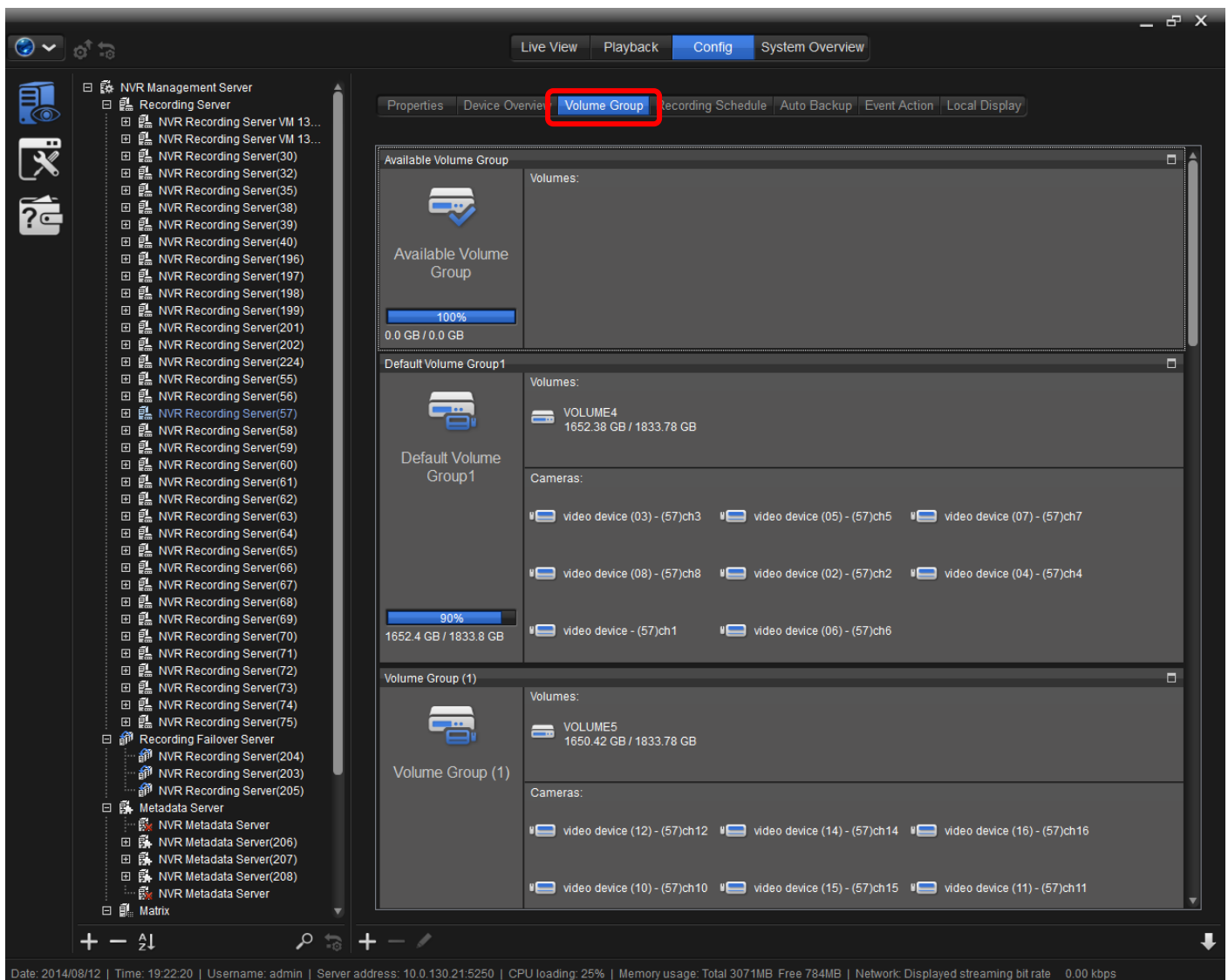


Figure 1.1.3: Listings of how volumes are occupied by recording servers

1.2 System Configuration

Before and after altering system configuration, it is recommended that total system configuration is exported and saved. It would be more convenient to recover system by importing a previous backup configuration.

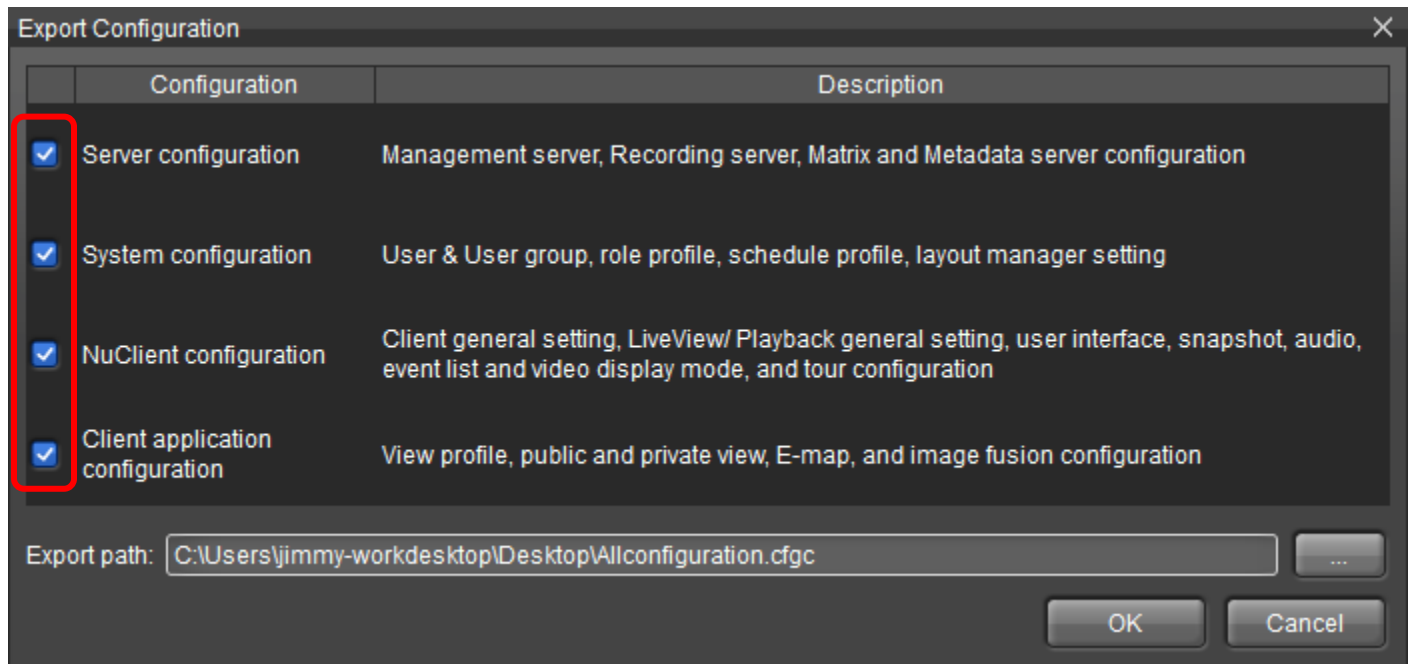


Figure 1.2.1: Exporting all configurations

2 Replacing a Management Server

In the following procedure, an out-of-order management server is represented by **Server A**, and **Server B** is a new one to replace **Server A**.

2.1 Save Configuration

If **Server A** is still operational, export and save its total configuration.

If **Server A** is not operational, please prepare previous backup configuration. This configuration file will be applied in step 2.6.

2.2 Transfer License

If **Server A** is still operational, manually transfer its license.

If **Server A** is not operational, please contact NUUO Support Team for service about license.

(www.nuuo.com/eHelpdesk.php)

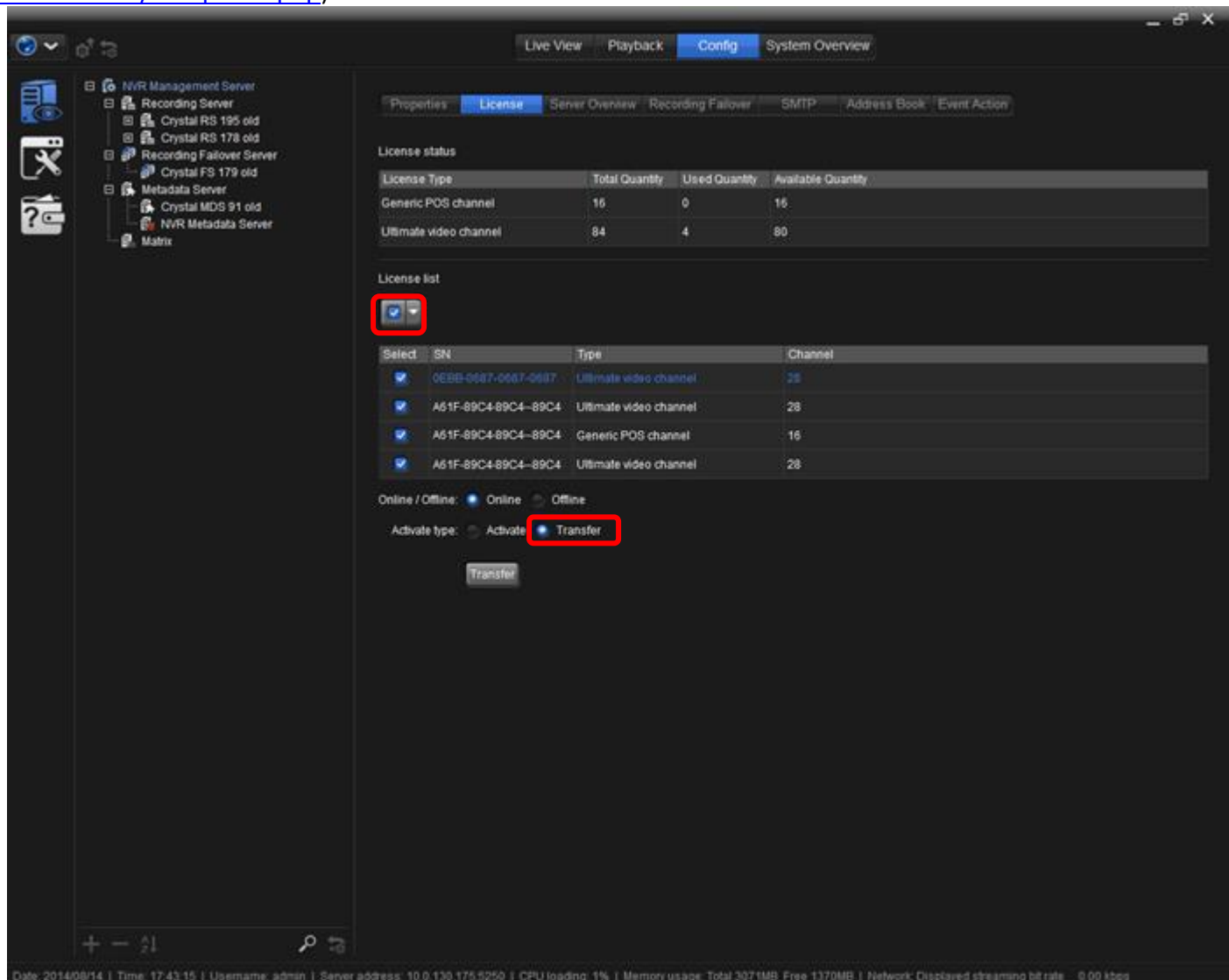


Figure 2.2.1: How to transfer license

2.3 Shut Down Server

If **Server A** is still operational, shut down its power.

If **Server A** is not operational, please go to step 2.4 directly.

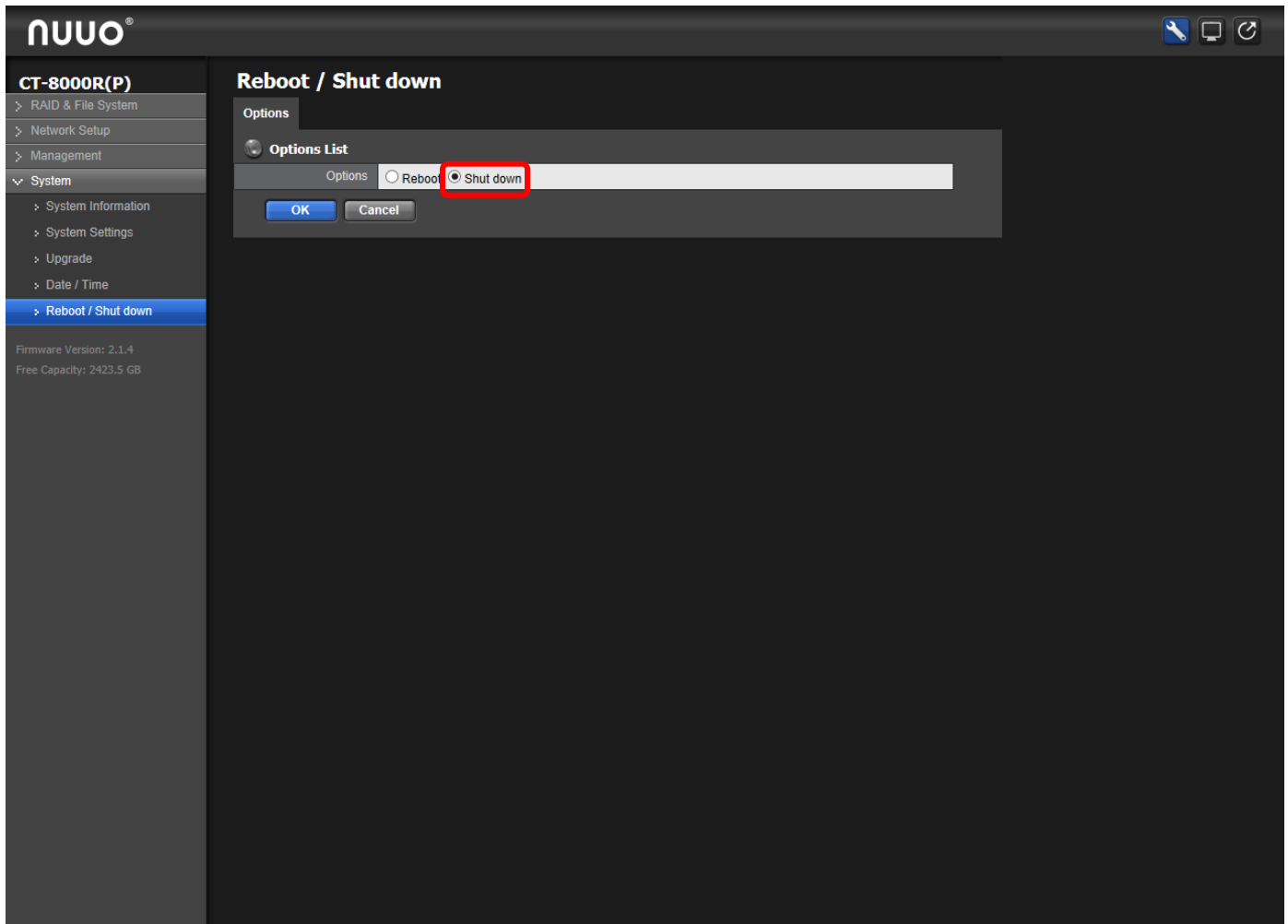


Figure 2.3.1: How to shut down a server

2.4 Move Volumes

Move all volumes from **Server A** to **Server B**.

2.5 Enable Management Server Service

Power-on **Server B** first. Enable Management Service via **Server B**'s web page or Install Wizard. It is strongly recommended that **Server B** is assigned with identical IP address of **Server A**.

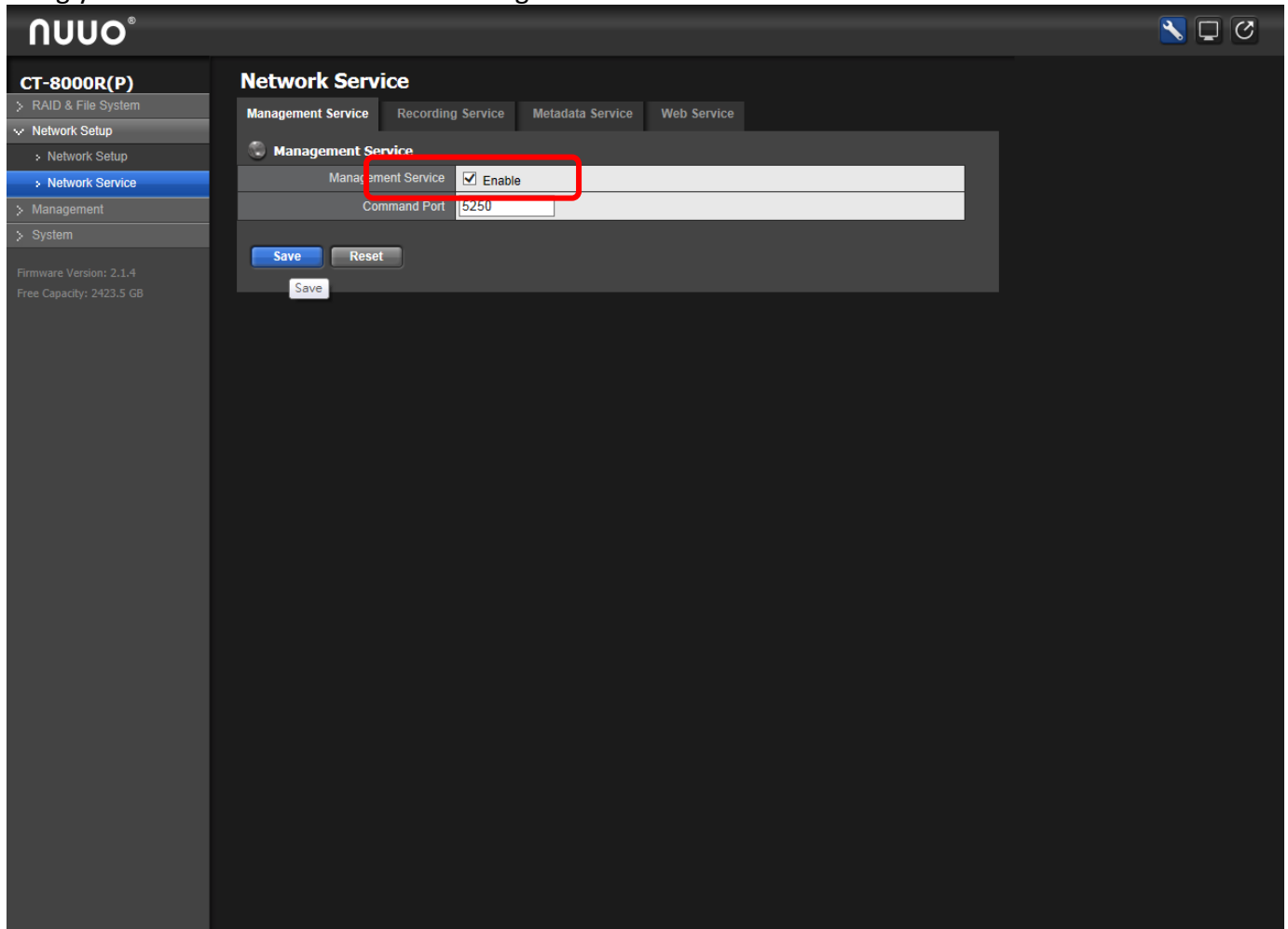


Figure 2.5.1: How to enable management service in web page

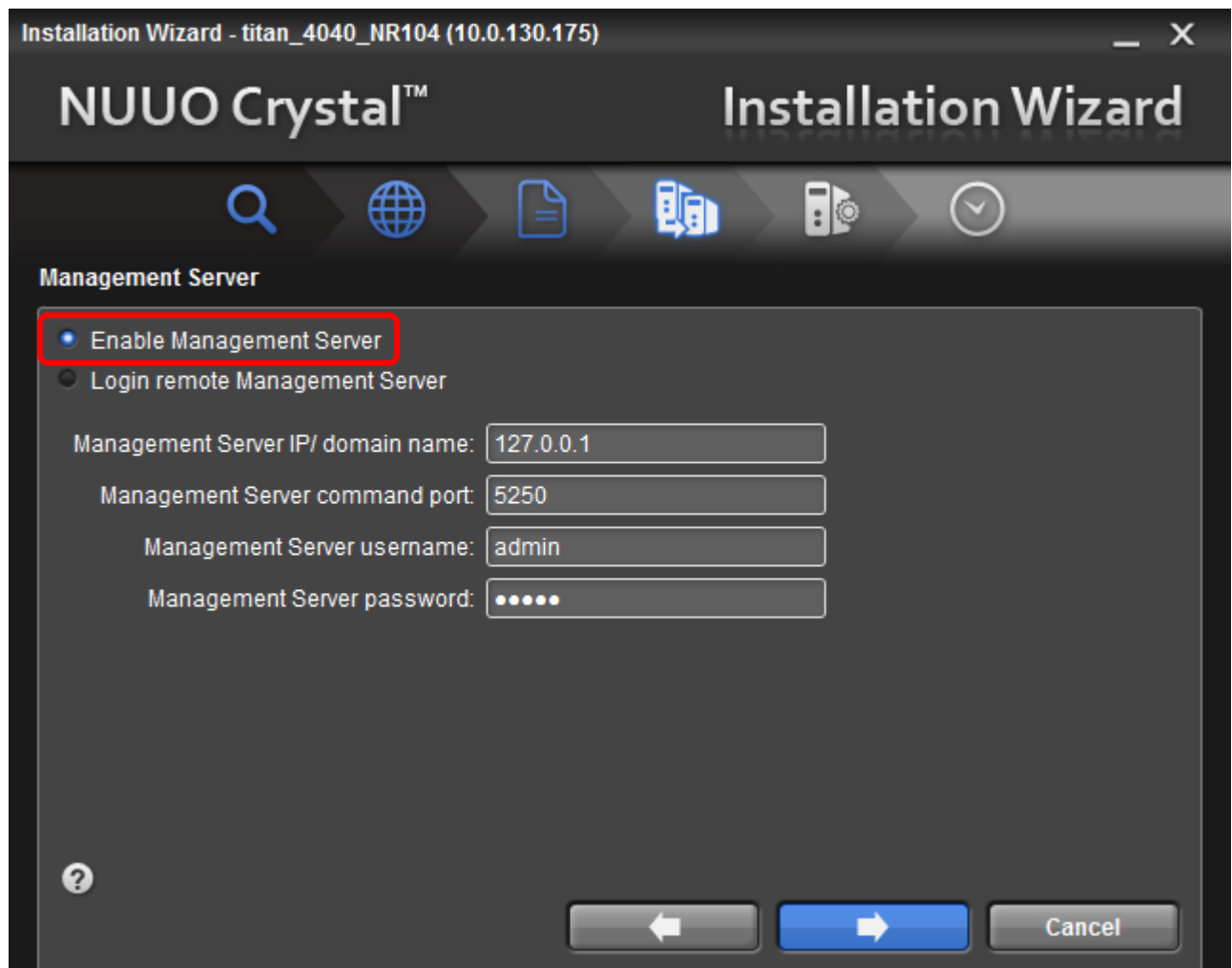


Figure 2.5.2: How to enable management server in Install Wizard

2.6 Restore Configuration

By assigning volume of Management Server, one may encounter conditions described as followed:

(1) In most cases, a dialog showing message “Apply Target Volume Configuration” will appear, and the system is restored without problem.

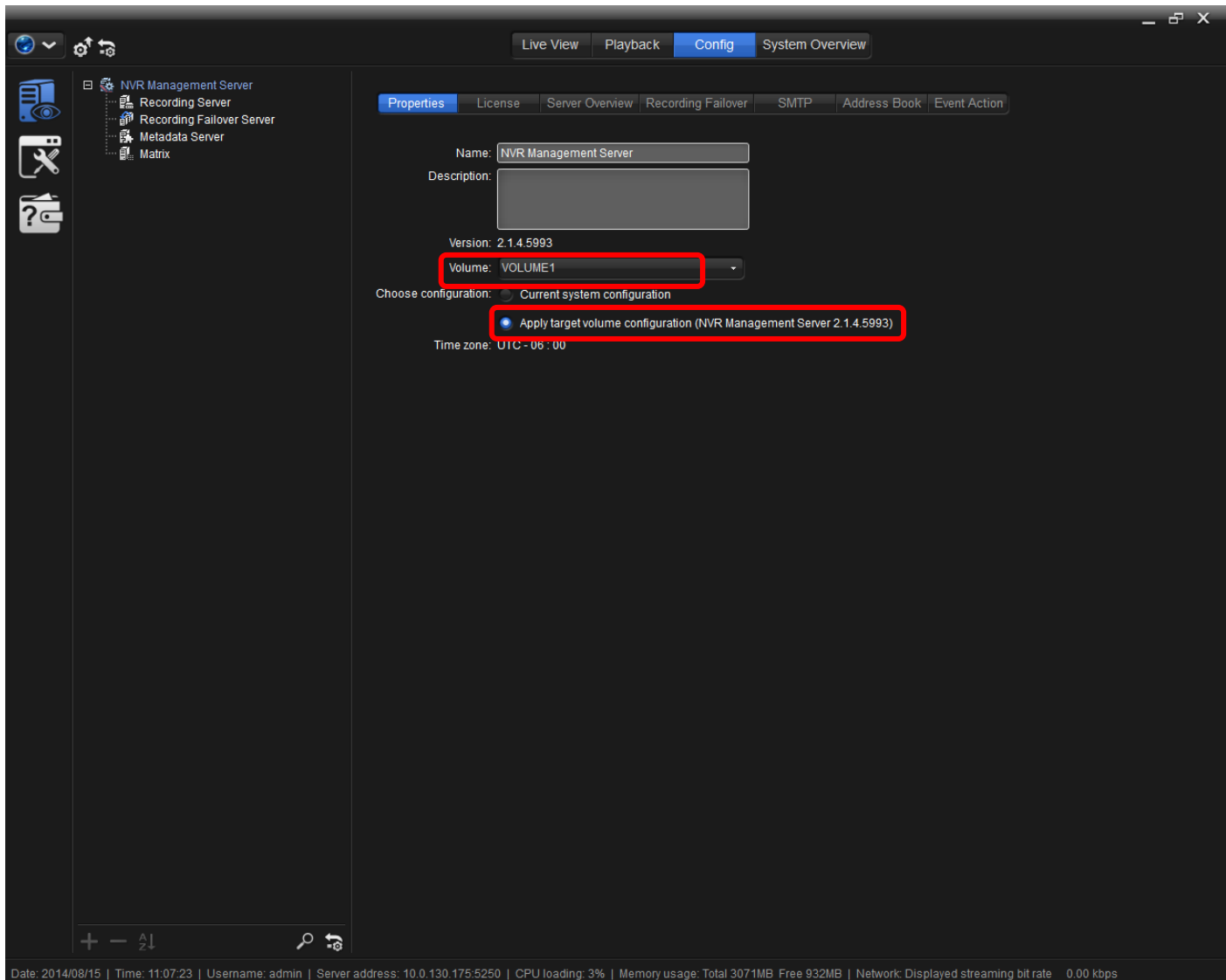


Figure 2.6.1: Assigning previous volume to management server and applying its configuration

(2) If the configuration cannot be recovered from the volume assigned, please import configuration file previously prepared in step 2.1 to restore the system.

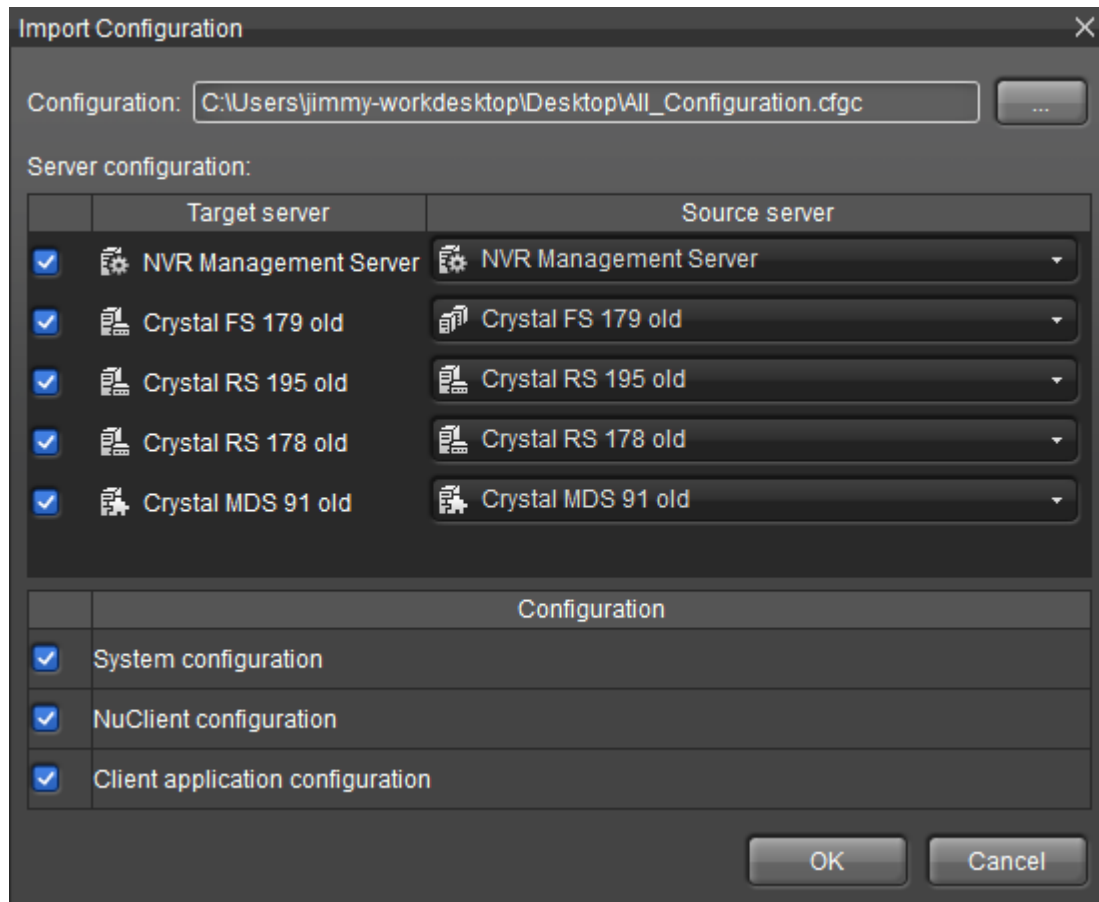


Figure 2.6.2: Importing previous saved configuration

(3) If configuration is not available, please setup the system manually.

2.7 Activate License

Login **Server B** via NuClient by default username and password (admin / admin). Activate license which was already transferred out in step 2.2. If the original license of **Server A** could not be transferred in step 2.2, please contact NUUO Support Team for service about license. (www.nuuo.com/eHelpdesk.php)

After license is activated, all devices should be enabled manually.

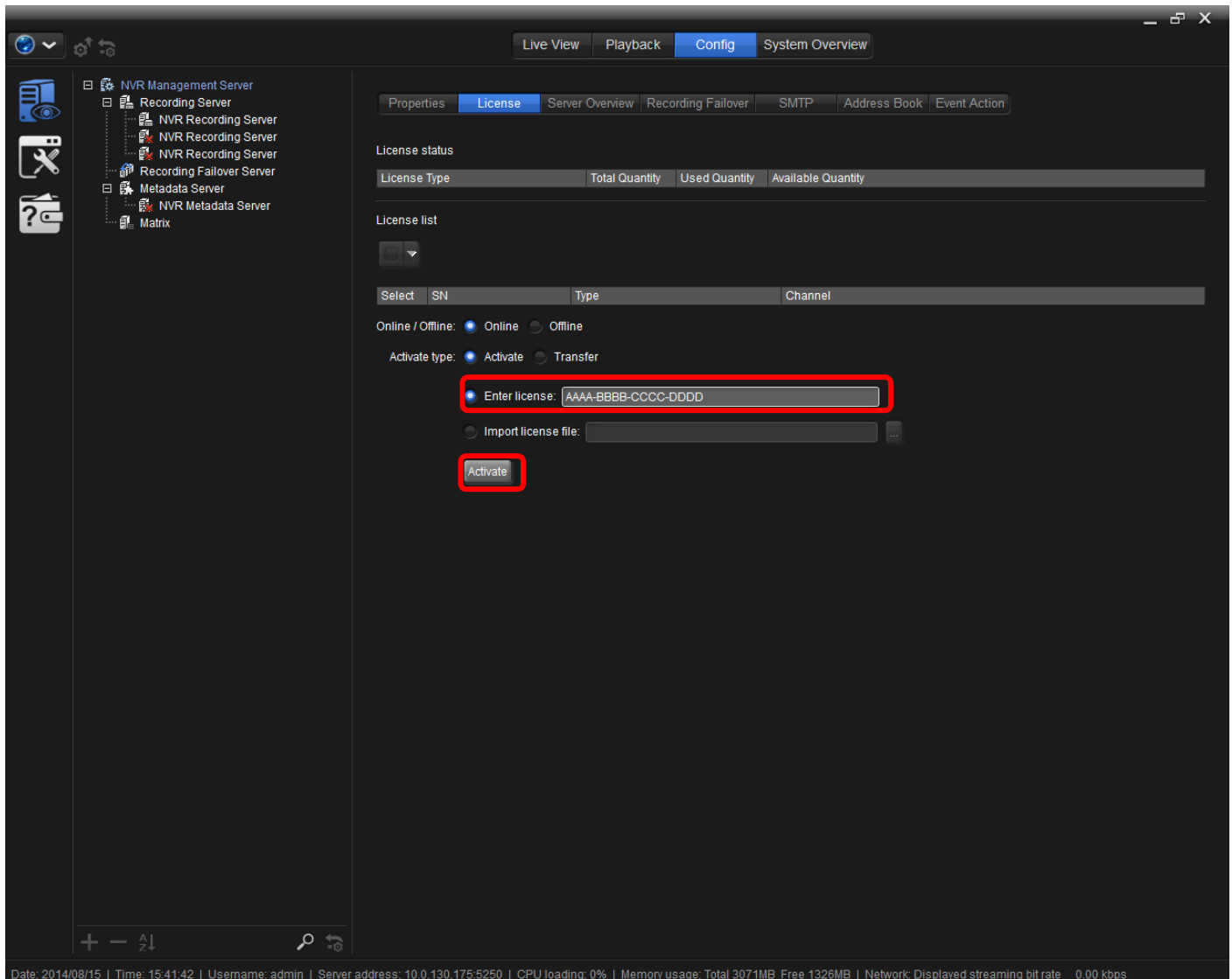


Figure 2.7.1: How to activate license

3 Replacing a Recording Server

In the following procedure, an out-of-order recording server is represented by **Server A**, and **Server B** is a new one to replace **Server A**. If a Failover **Server F** is presented, **Server F** is doing recording failover for **Server A**.

3.1 Save Configuration

Login Management Server via NuClient and export configuration file of **Server A**. This configuration file will be used in step 3.4 and step 3.8.

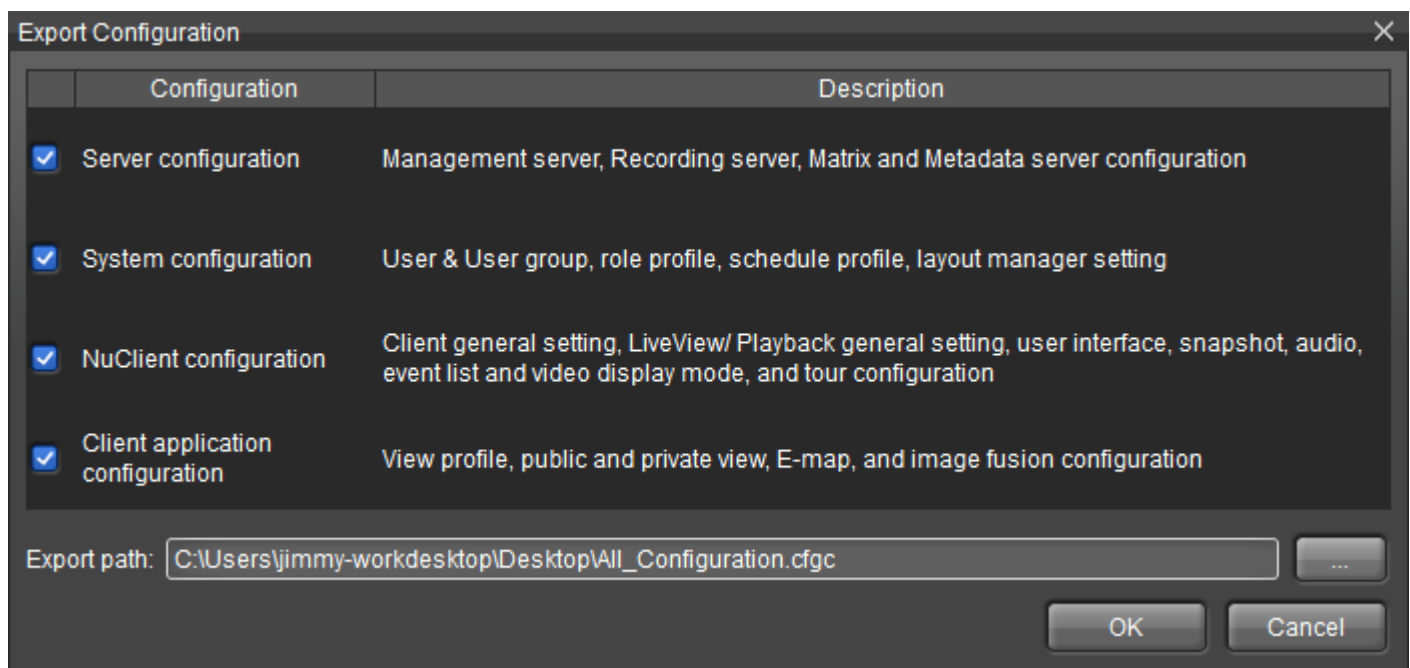


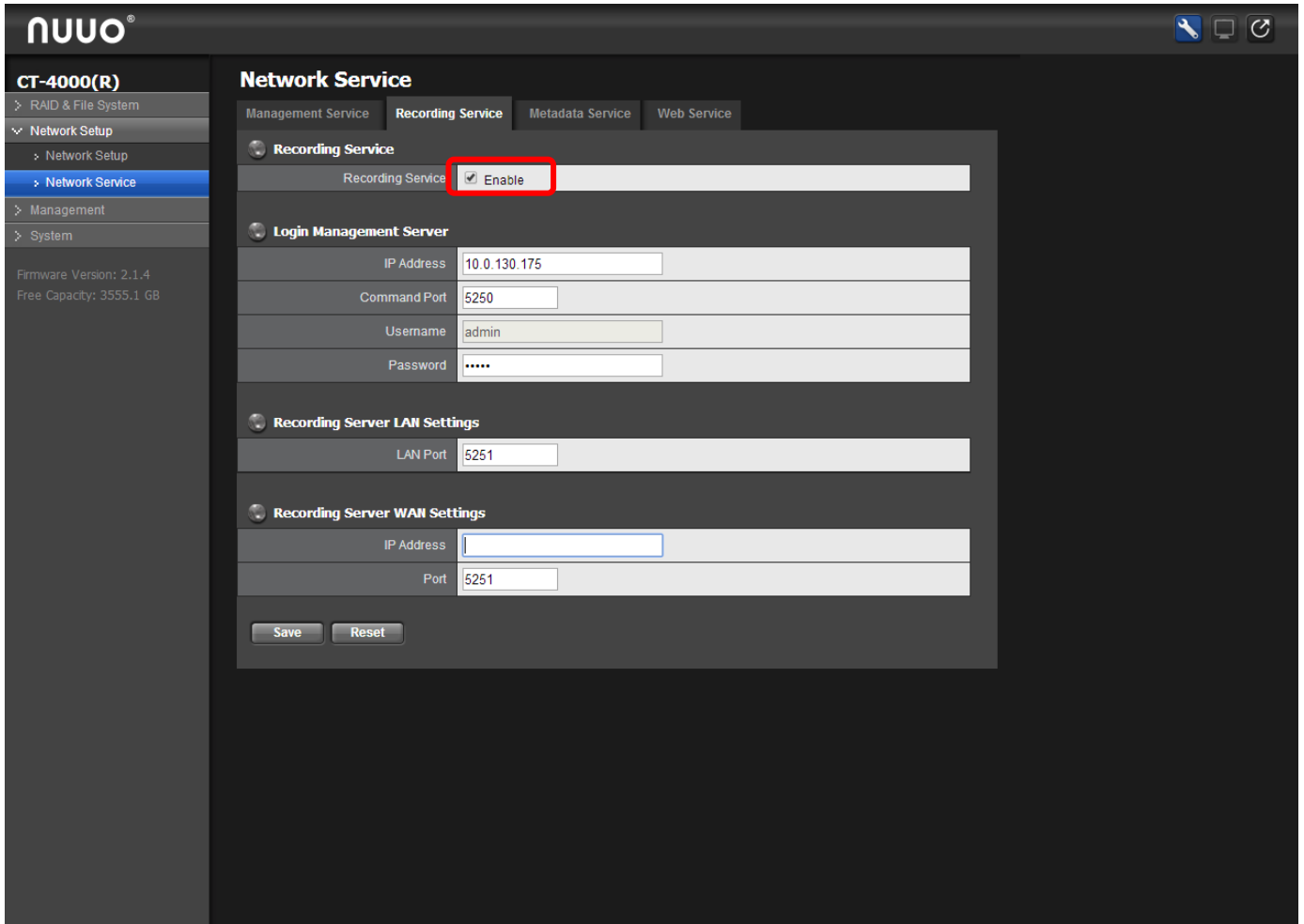
Figure 3.1.1: Exporting all configuration of recording server

3.2 Move Volumes

Power off **Server A** and **Server B**. Move all volumes from **Server A** to **Server B**.

3.3 Enable Recording Server Service

Enable Recording Service via **Server B**'s web page or Install Wizard. Login **Server B** to its Management Server.



nuuo®

CT-4000(R)

- > RAID & File System
- > Network Setup
 - > Network Setup
 - > Network Service
- > Management
- > System

Firmware Version: 2.1.4
Free Capacity: 3555.1 GB

Network Service

Management Service | **Recording Service** | Metadata Service | Web Service

Recording Service

Recording Service ☒ Enable

Login Management Server

IP Address: 10.0.130.175
Command Port: 5250
Username: admin
Password: ****

Recording Server LAN Settings

LAN Port: 5251

Recording Server WAN Settings

IP Address:
Port: 5251

Save Reset

Figure 3.3.1: How to enable recording service in web page

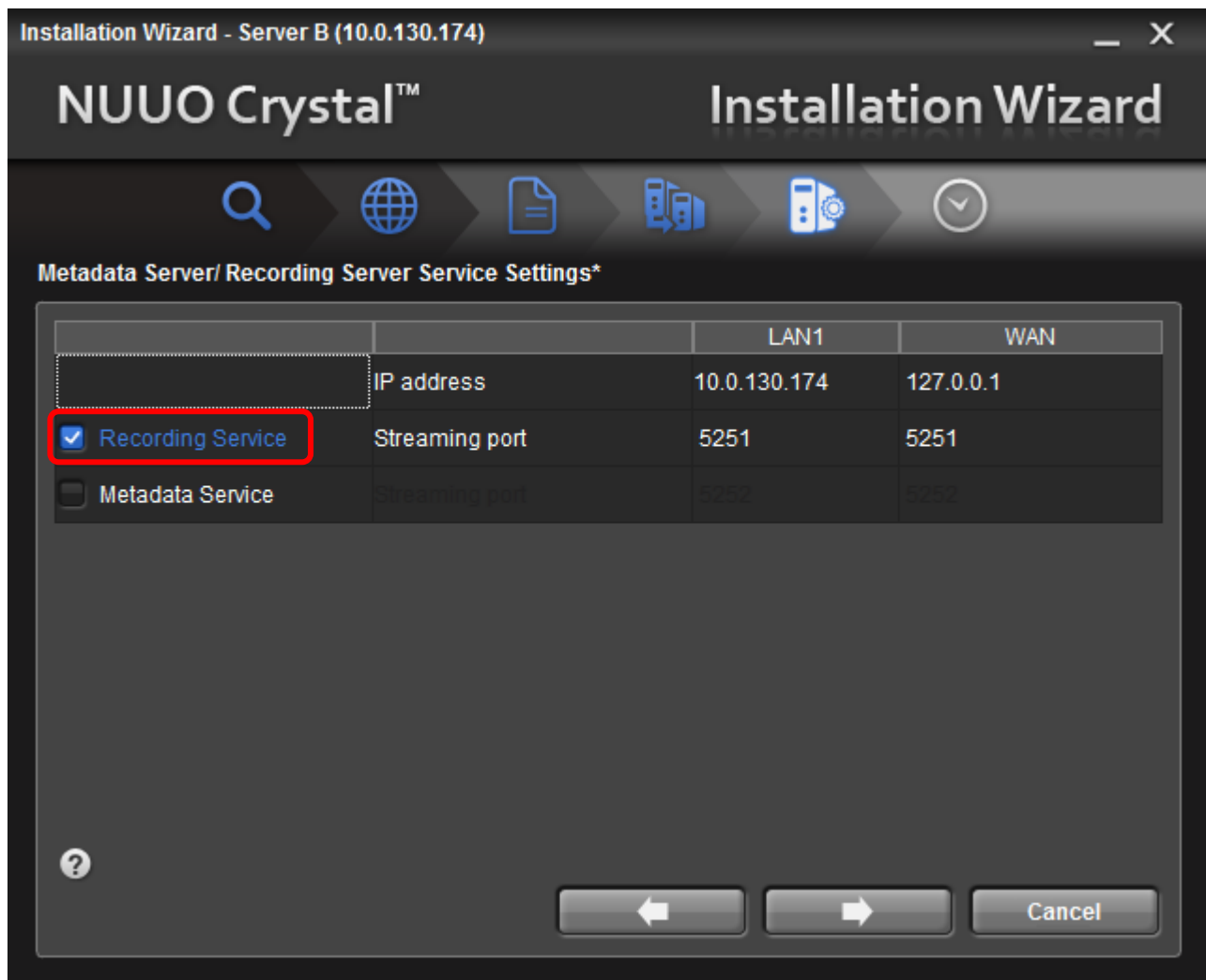


Figure 3.3.2: How to enable recording server in Install Wizard

3.4 Restore Configuration

Login Management Server via NuClient. Import configuration of **Server A** to **Server B**.

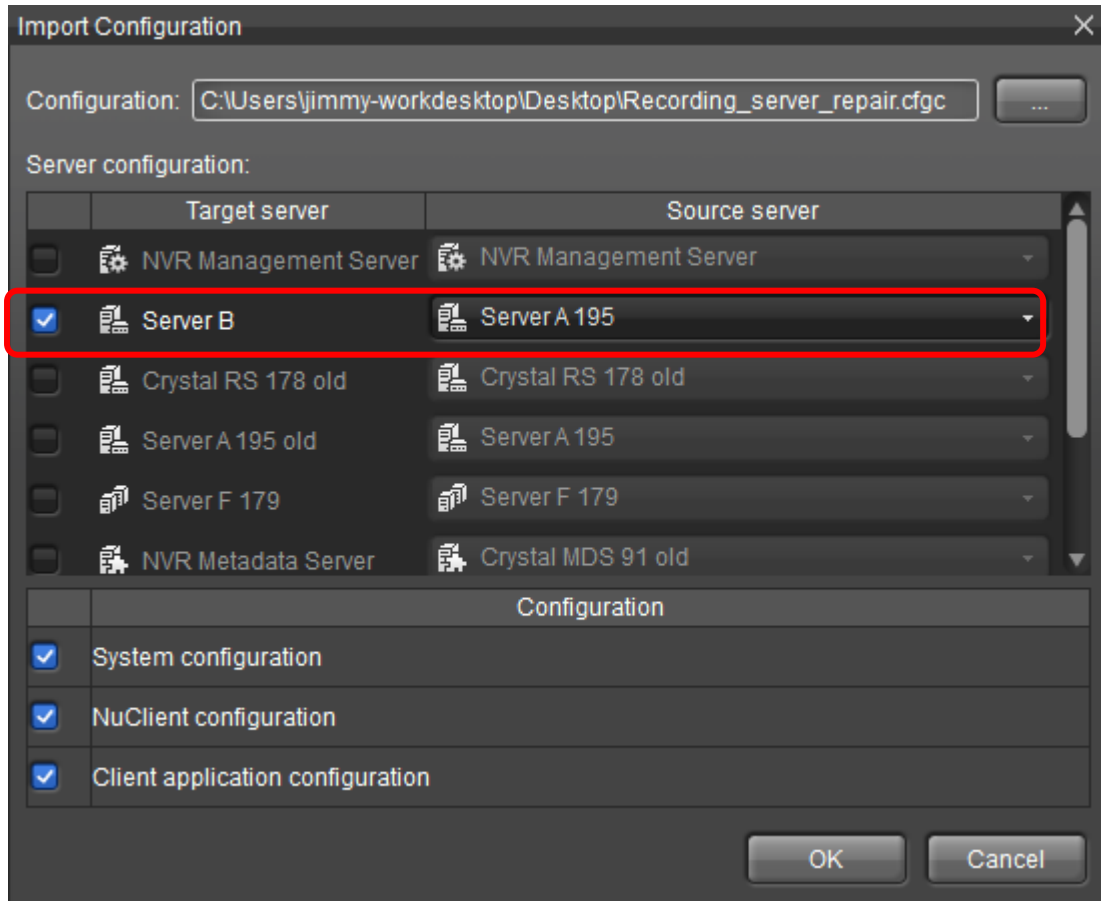


Figure 3.4.1: How to import configuration file to a recording server

3.5 Remove Out-of-order Recording Server

Remove **Server A** permanently via NuClient.

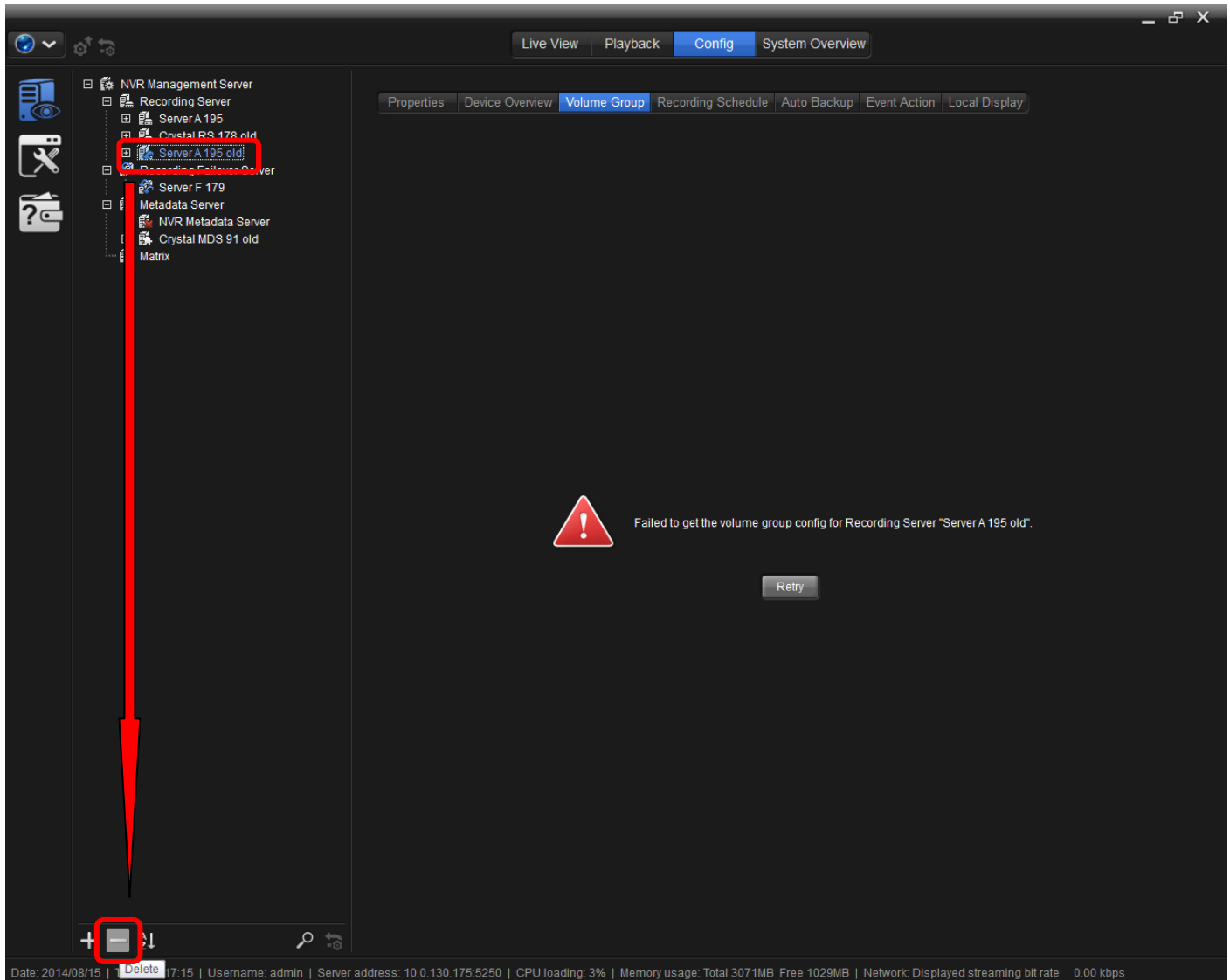


Figure 3.5.1: Removing a disconnected recording server

3.6 Verify Volume Group Setting

Verify volume group setting of **Server B** is identical to that of **Server A**. Manually adjust volume group setting of **Server B** when it is necessary. One dialog (Figure 3.7.1) may appear, please see step 3.7 for detail.

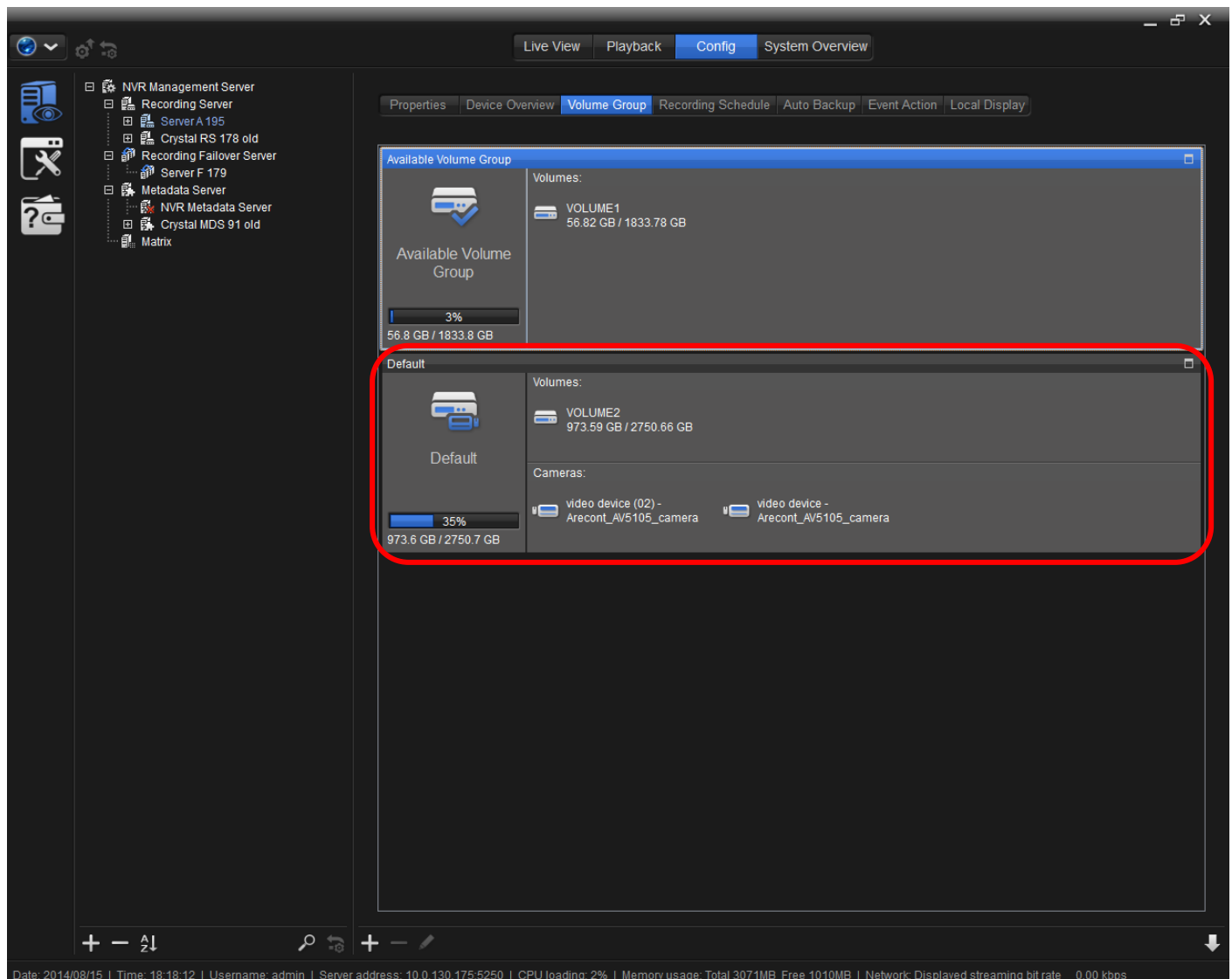


Figure 3.6.1: Verifying volume group settings

3.7 File Transformation

When verifying volume group setting of **Server B**, a dialog noticing video data is not coherent will appear. Please choose “Transform” to continue. The transformation progress will be shown in the same page. The file transformation process is time-consuming, and it may take about 6 minutes to transform 1TB video files. Video recording on **Server B** is not functional during file transformation process. Do not interrupt this process by shutting down or powering off server.

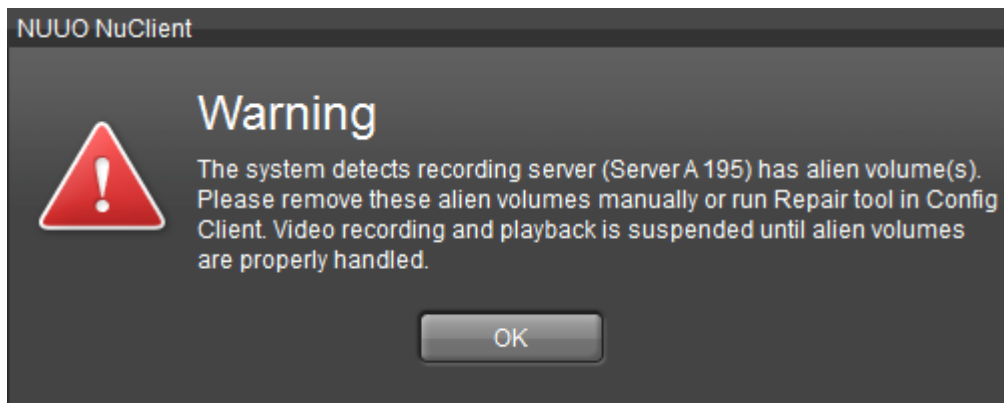


Figure 3.7.1: Data stored in volumes should be transformed

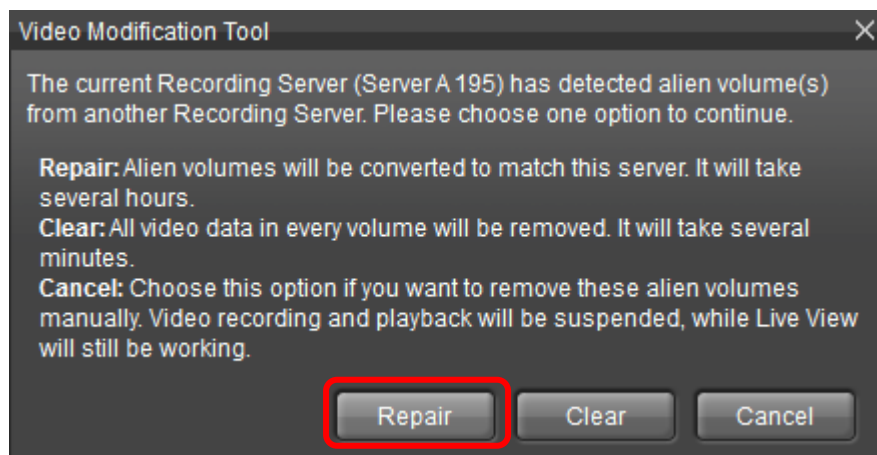


Figure 3.7.2: Pressing “Repair” to continue file transformation

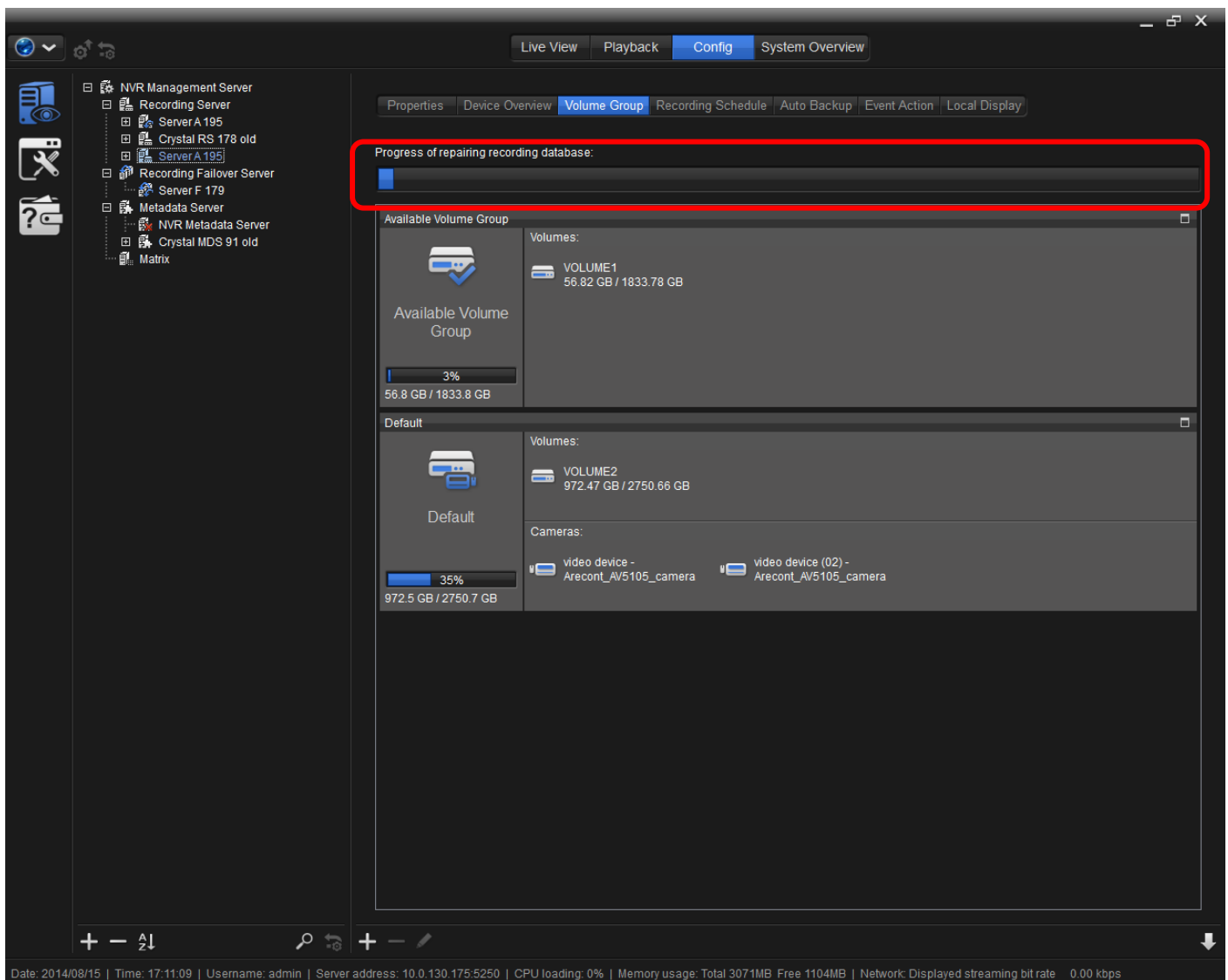


Figure 3.7.3: After “Repair” is pressed, a progress bar is showing progress

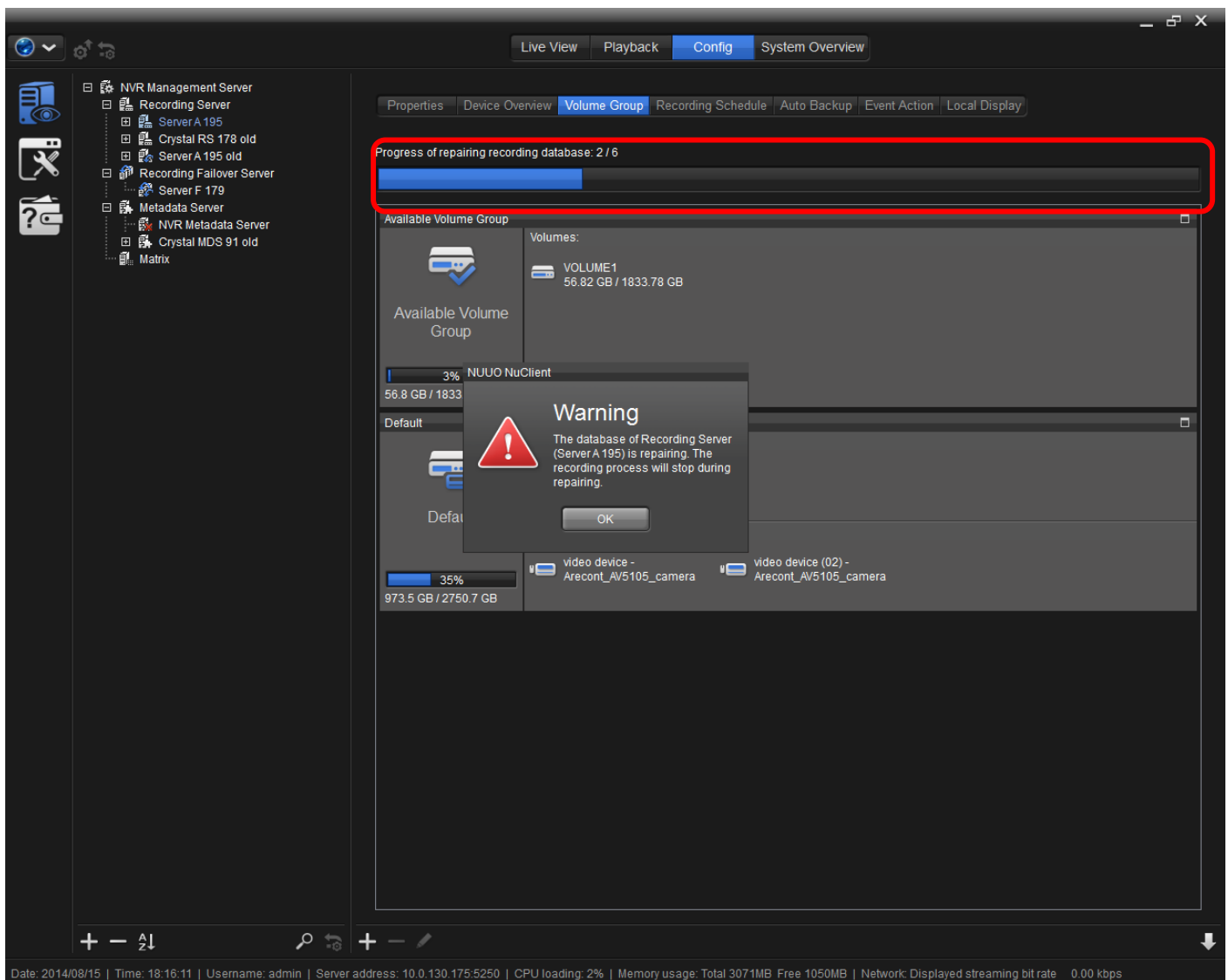


Figure 3.7.4: A warning message box is popped up when doing file transformation

3.8 File Migration

If a Failover **Server F** is presented, it should have done recording failover for **Server A**. **Server A**'s video files stored in **Server F** should be converted to be **Server B**'s. Select from NuClient's menu item "Migrate Failover Files", and select configuration file of **Server A** exported in step 3.1. Choose **Server A** as source server and **Server B** as target server. Complete File Migration process without interception. Restart all NuClient when File Migration process is done.

If there is no Failover Server, it is not necessary to execute this step.

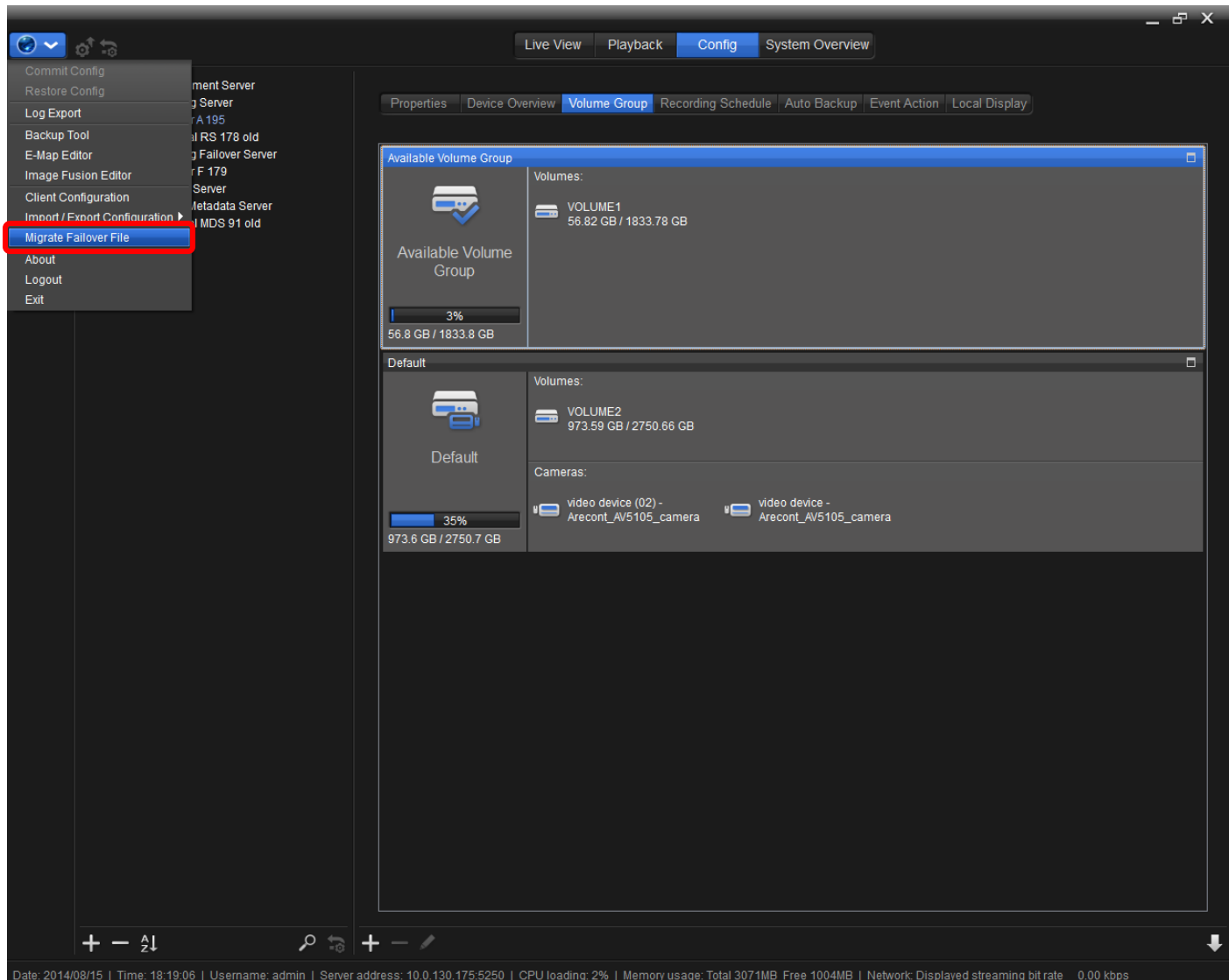


Figure 3.8.1: How to execute file migration

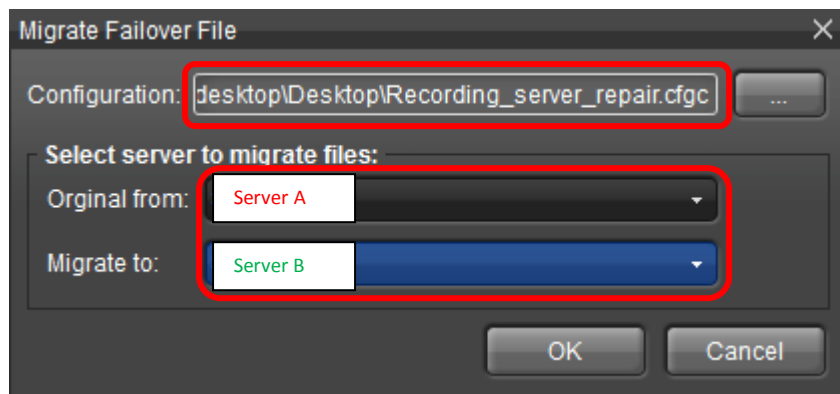


Figure 3.8.2: How to setup file migration

4 Replacing a Failover Server

In the following procedure, an out-of-order failover server is represented by **Server A**, and **Server B** is a new one to replace **Server A**.

4.1 Save Configuration

Login Management Server via NuClient and export configuration file of **Server A**. This configuration file will be used in step 4.4.

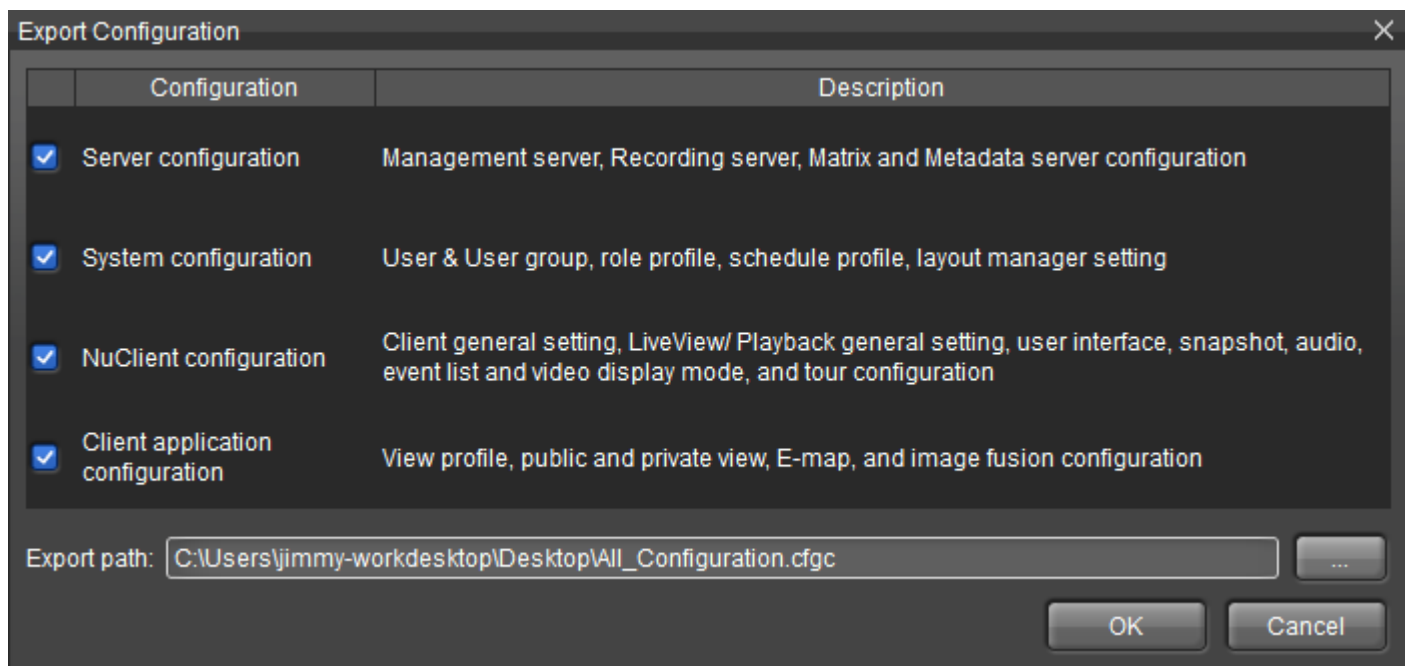


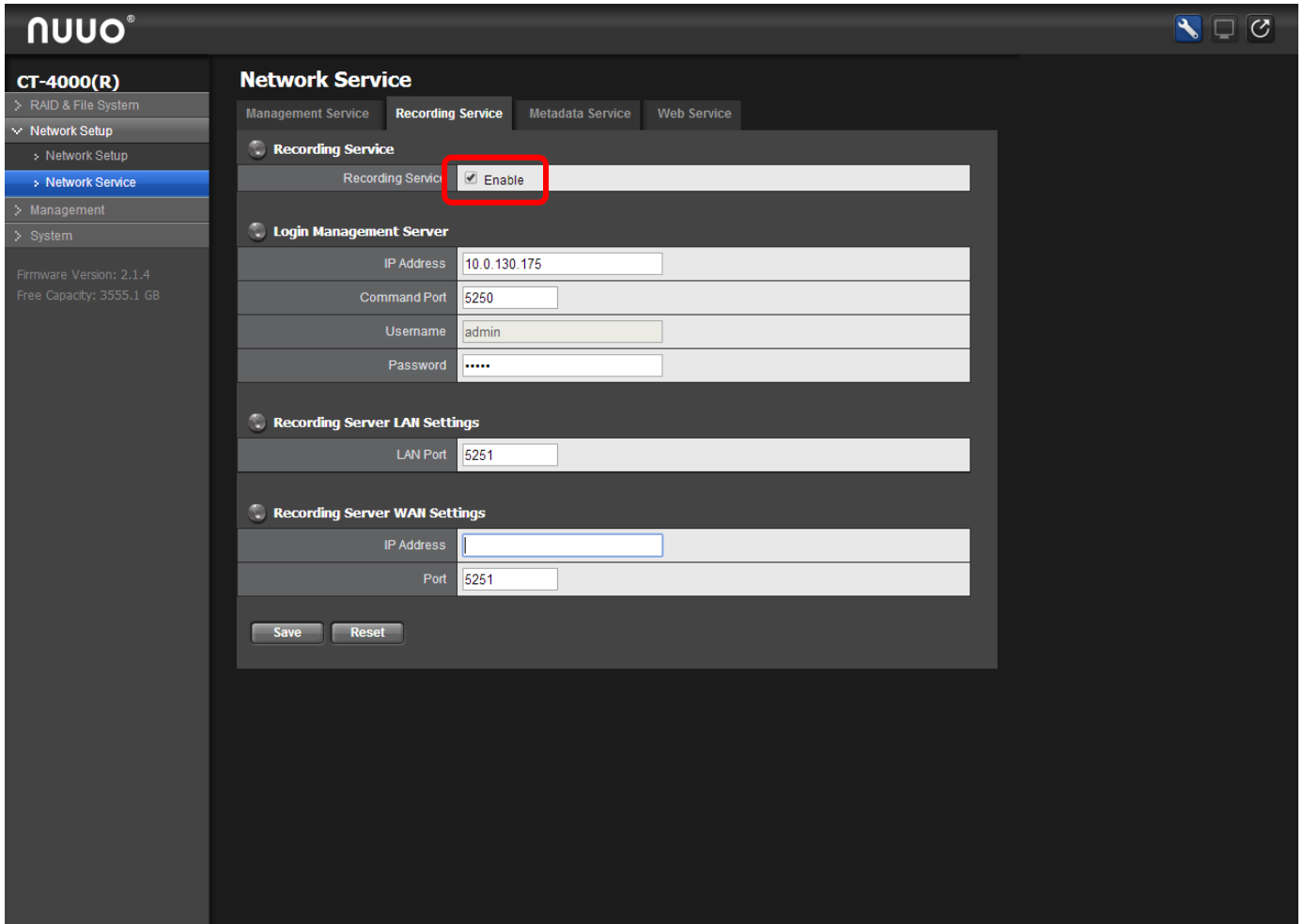
Figure 4.1.1: Exporting all configuration of failover server

4.2 Move Volumes

Power off **Server A** and **Server B**. Move all volumes from **Server A** to **Server B**.

4.3 Enable Recording Server Service

Enable Recording Service via **Server B**'s web page or Install Wizard. Login **Server B** to its Management Server. Please be noted that a Failover Server also requires Recording Server Service to be enabled.



The screenshot shows the nuuo web interface for a CT-4000(R) device. The left sidebar contains a navigation menu with the following items: RAID & File System, Network Setup (expanded), Network Service (selected), Management, and System. Below the menu, it displays 'Firmware Version: 2.1.4' and 'Free Capacity: 3555.1 GB'. The main content area is titled 'Network Service' and has four tabs: Management Service, Recording Service (selected), Metadata Service, and Web Service. Under the 'Recording Service' tab, there is a 'Recording Service' section with a checkbox labeled 'Enable' which is checked and highlighted with a red box. Below this is a 'Login Management Server' section with fields for IP Address (10.0.130.175), Command Port (5250), Username (admin), and Password (masked with dots). Further down are 'Recording Server LAN Settings' with a LAN Port field (5251) and 'Recording Server WAN Settings' with IP Address and Port (5251) fields. At the bottom of the settings area are 'Save' and 'Reset' buttons.

Figure 4.3.1: How to enable recording service in web page

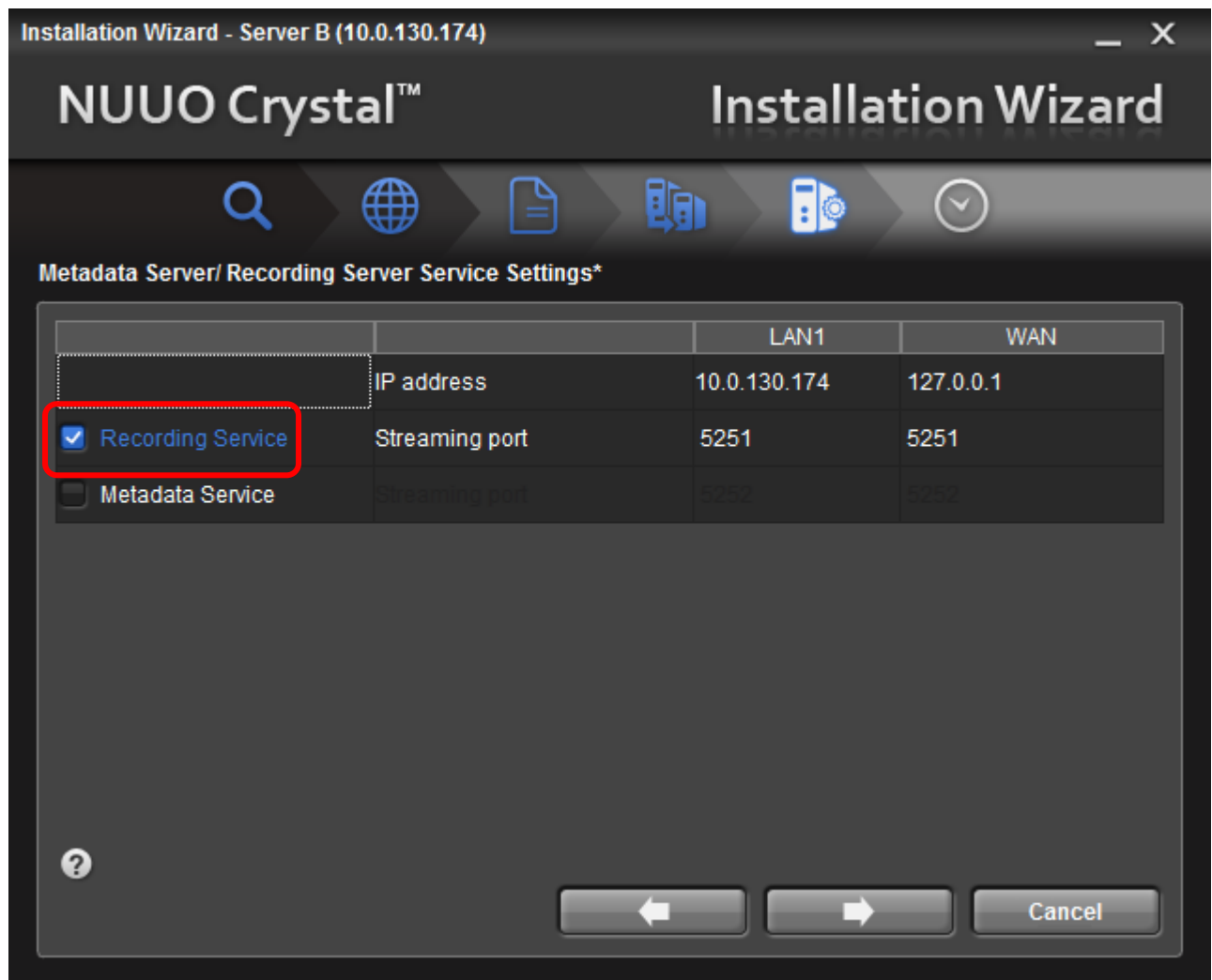


Figure 4.3.2: How to enable recording server in Install Wizard

4.4 Restore Configuration

Login Management Server via NuClient. Import configuration of **Server A** to **Server B**.

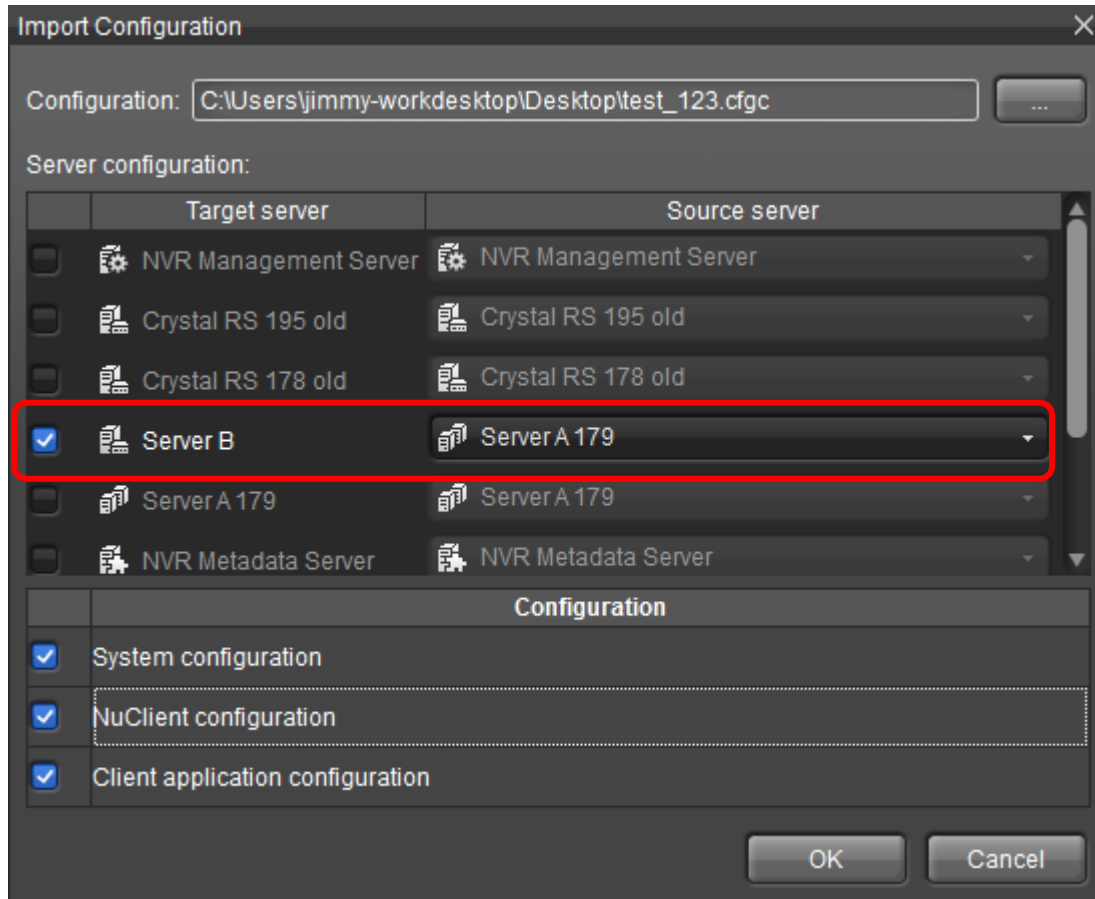


Figure 4.4.1: How to import configuration file to a failover server

4.5 Remove Out-of-order Failover Server

Remove **Server A** permanently via NuClient.

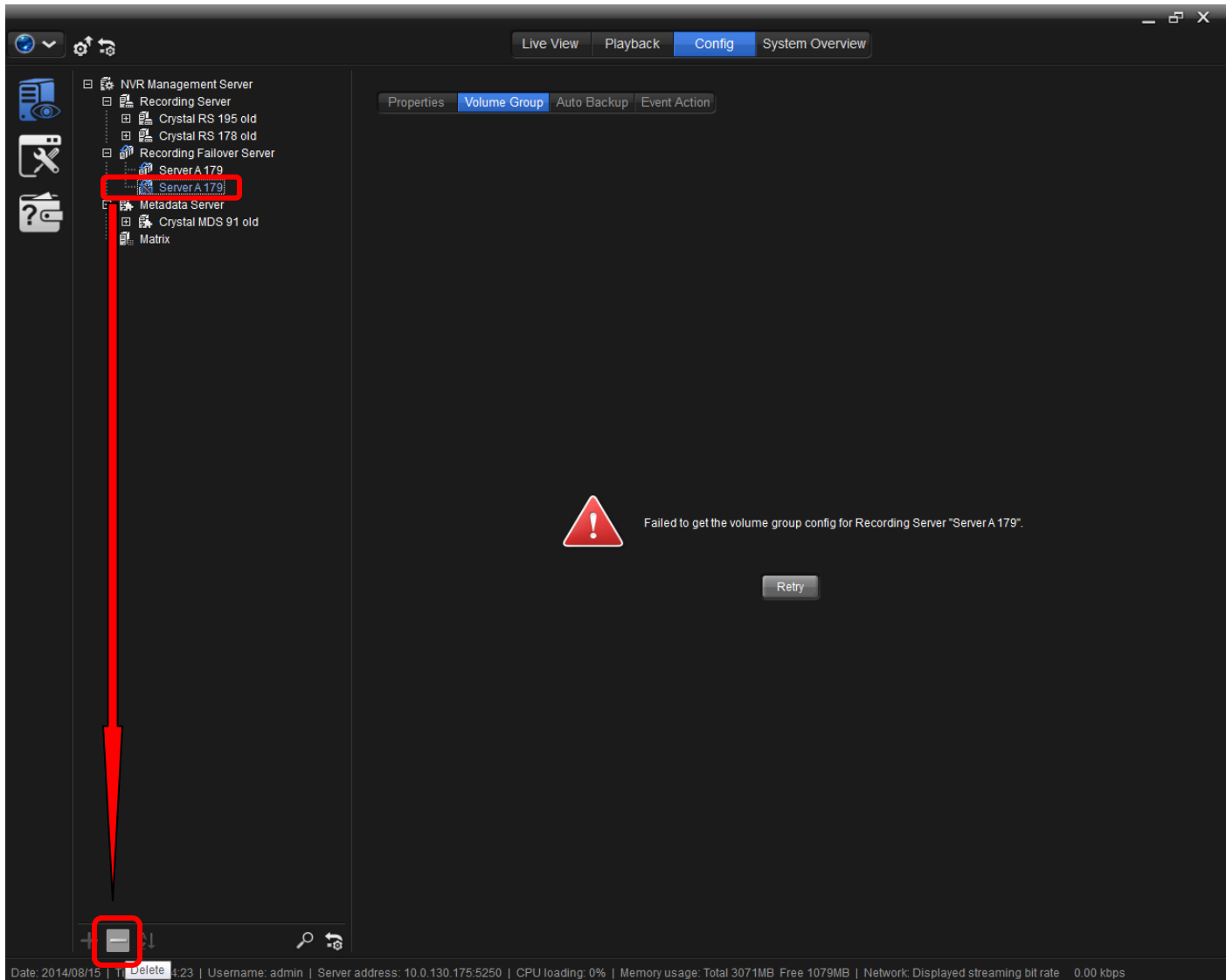


Figure 4.5.1: Removing a disconnected failover server

4.6 Verify Volume Group Setting

Verify volume group setting of **Server B** is identical to that of **Server A**. Manually adjust volume group setting of **Server B** when it is necessary. One dialog may appear, please see step 4.7 for detail.

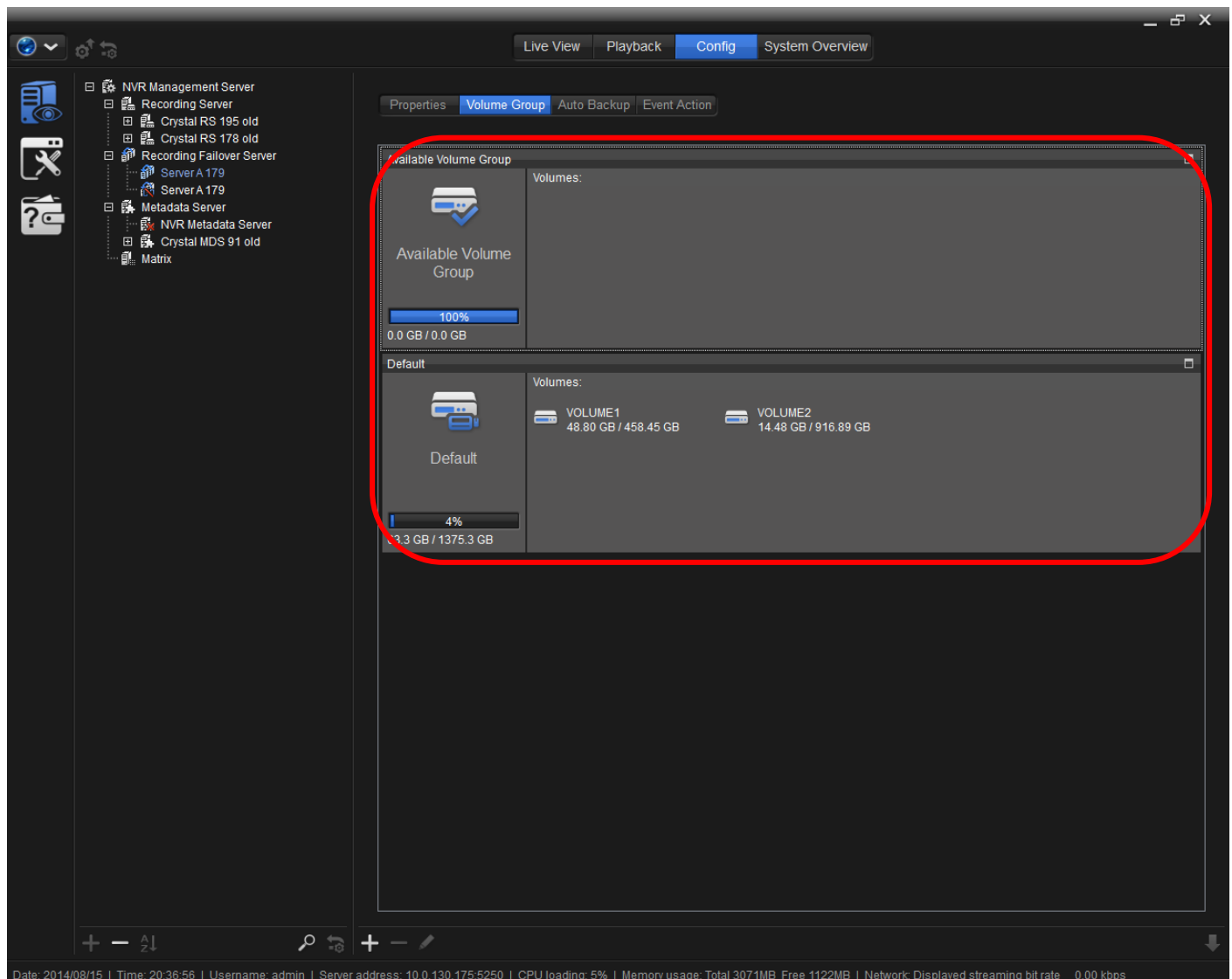


Figure 4.6.1: Verifying volume group settings

4.7 File Transformation

When verifying volume group setting of **Server B**, a dialog noticing video data is not coherent will appear. Please choose “Transform” to continue. The transformation progress will be shown in the same page. The file transformation process is time-consuming, and it may take about 6 minutes to transform 1TB video files. Video recording on **Server B** is not functional during file transformation process. Do not interrupt this process by shutting down or powering off server.

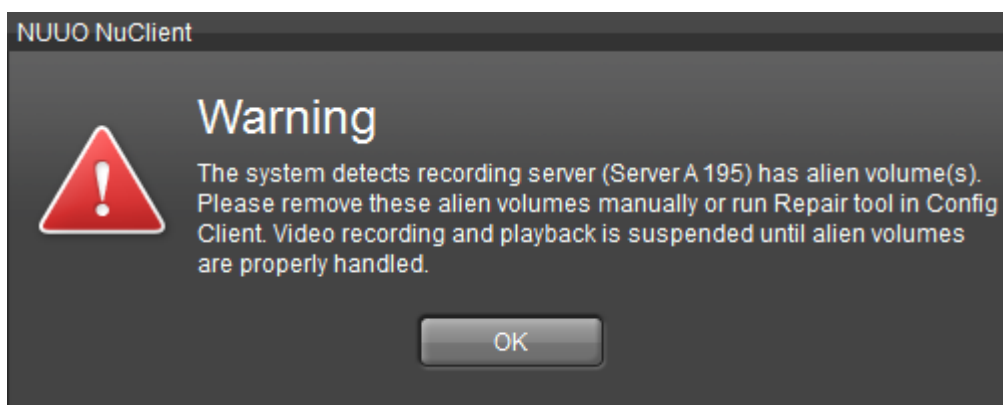


Figure 4.7.1: Data stored in volumes should be transformed

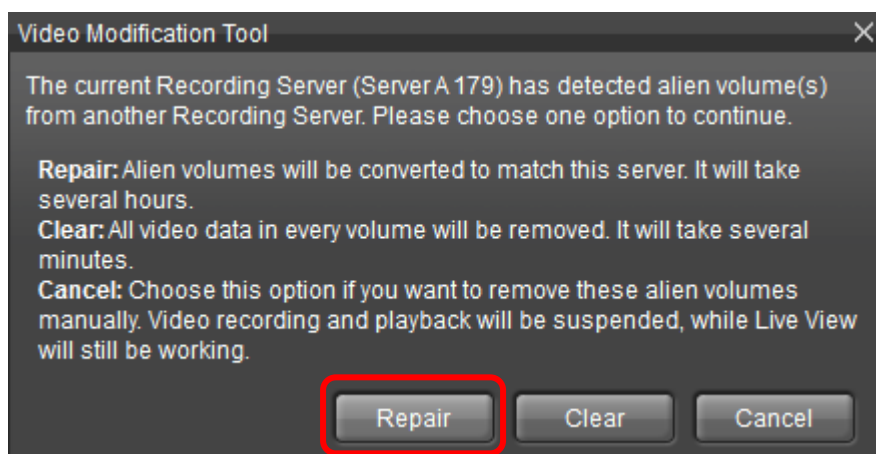


Figure 4.7.2: Pressing “Repair” to continue file transformation

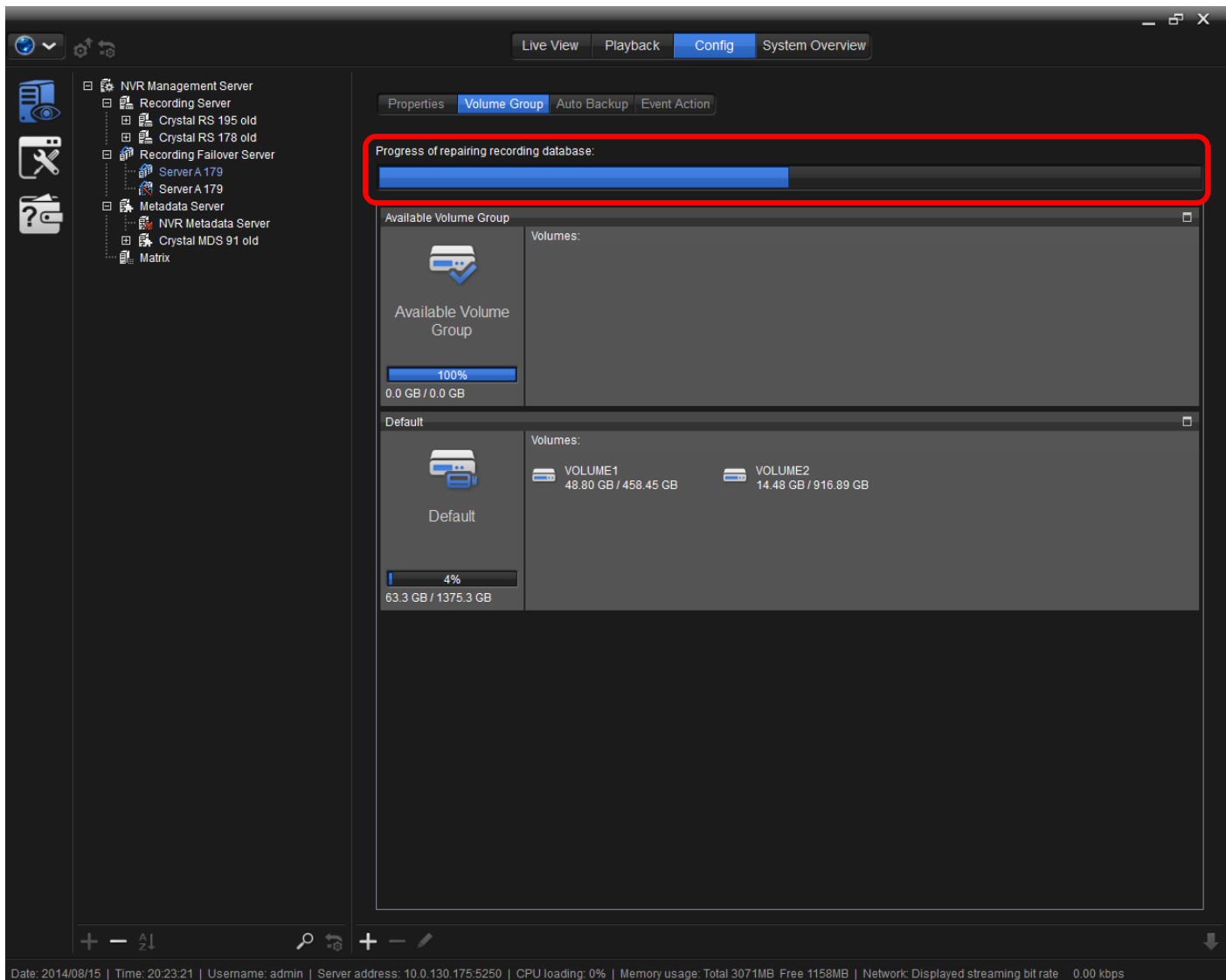


Figure 4.7.3: After “Repair” is pressed, a progress bar is showing progress

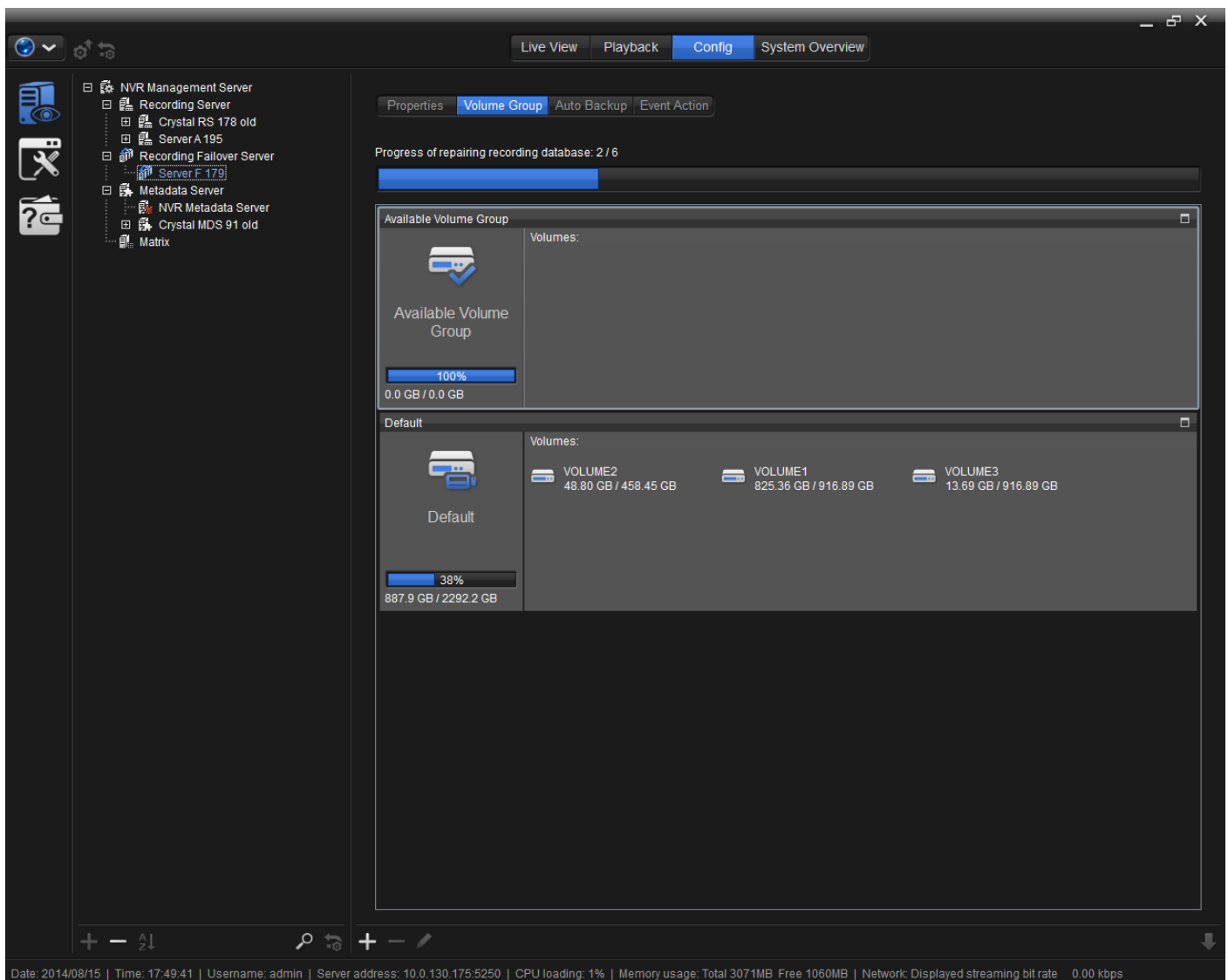


Figure 4.7.4: After “Repair” is pressed, a progress bar is showing progress

4.8 File Migration

Select from NuClient's menu item "Migrate Failover Files", and select configuration file of **Server A** exported in step 4.1. Choose **Server A** as source server and **Server B** as target server. Complete File Migration process without interception. Restart all NuClient when File Migration process is done.

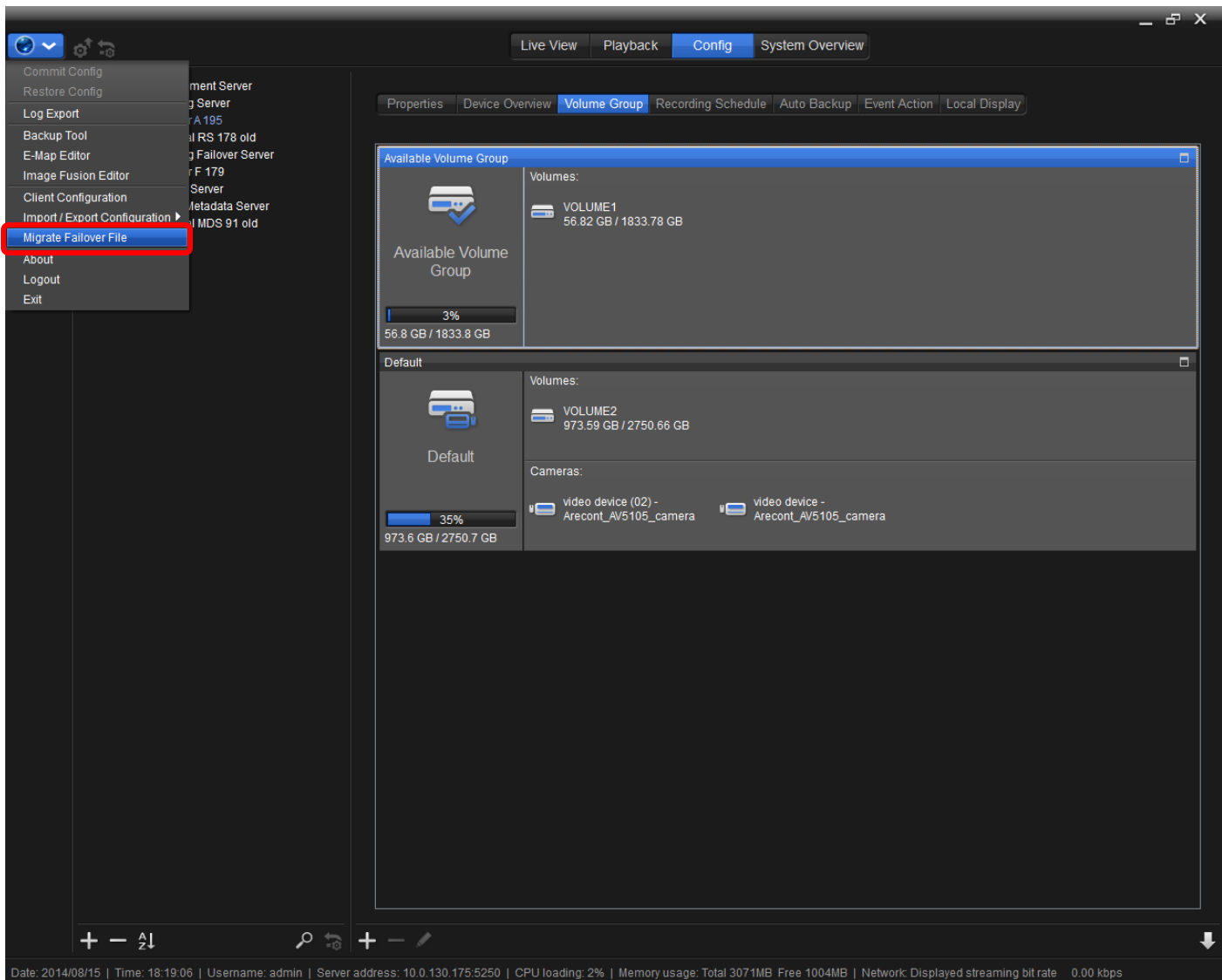


Figure 4.8.1: How to execute file migration

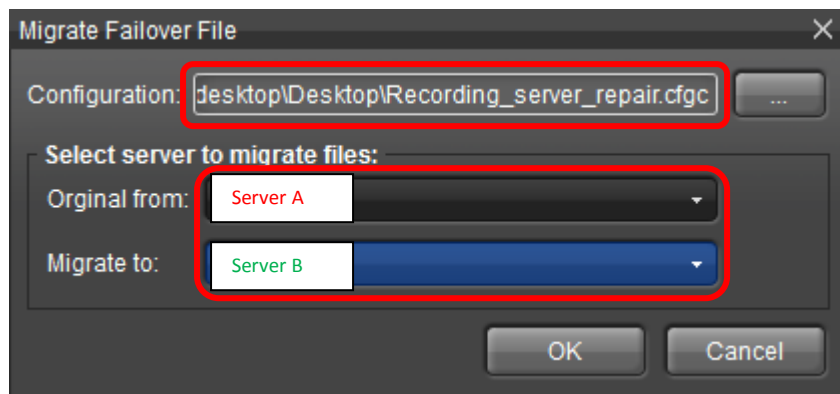


Figure 4.8.2: How to setup file migration

5 Replacing a Metadata Server

In the following procedure, an out-of-order metadata server is represented by **Server A**, and **Server B** is a new one to replace **Server A**.

5.1 Save Configuration

Login Management Server via NuClient and export configuration file of **Server A**.

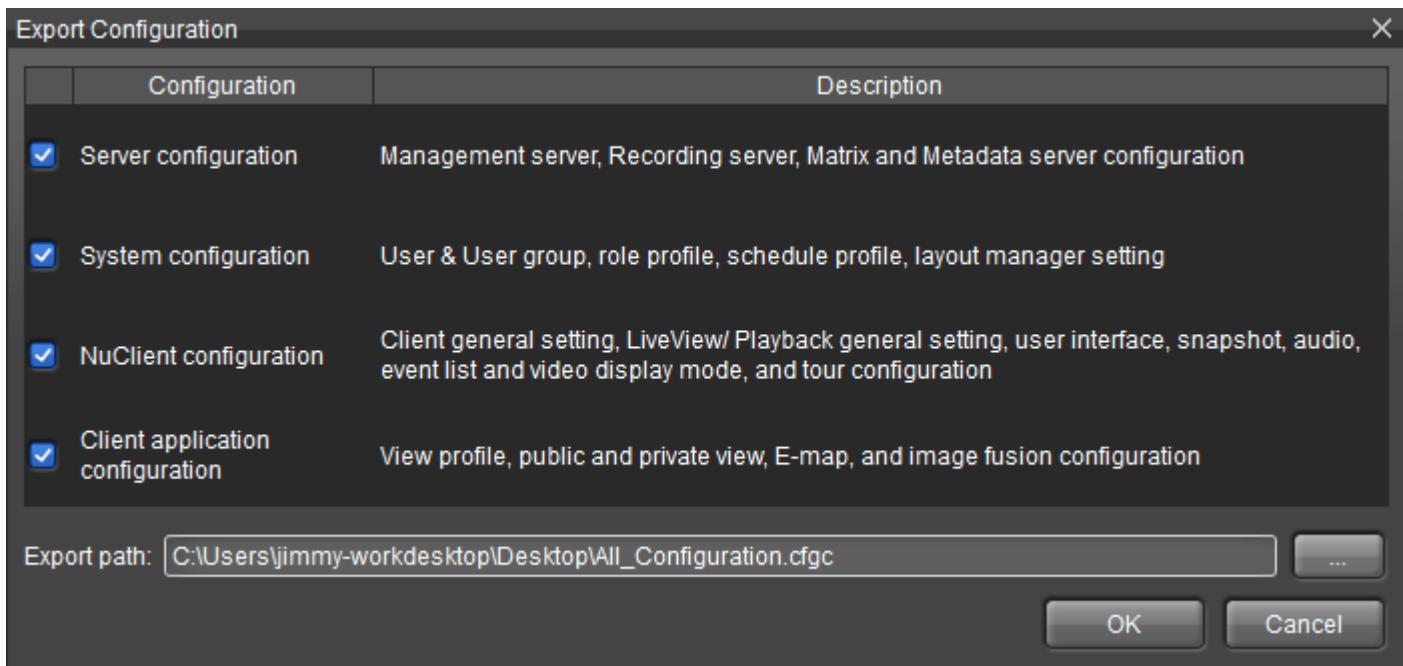


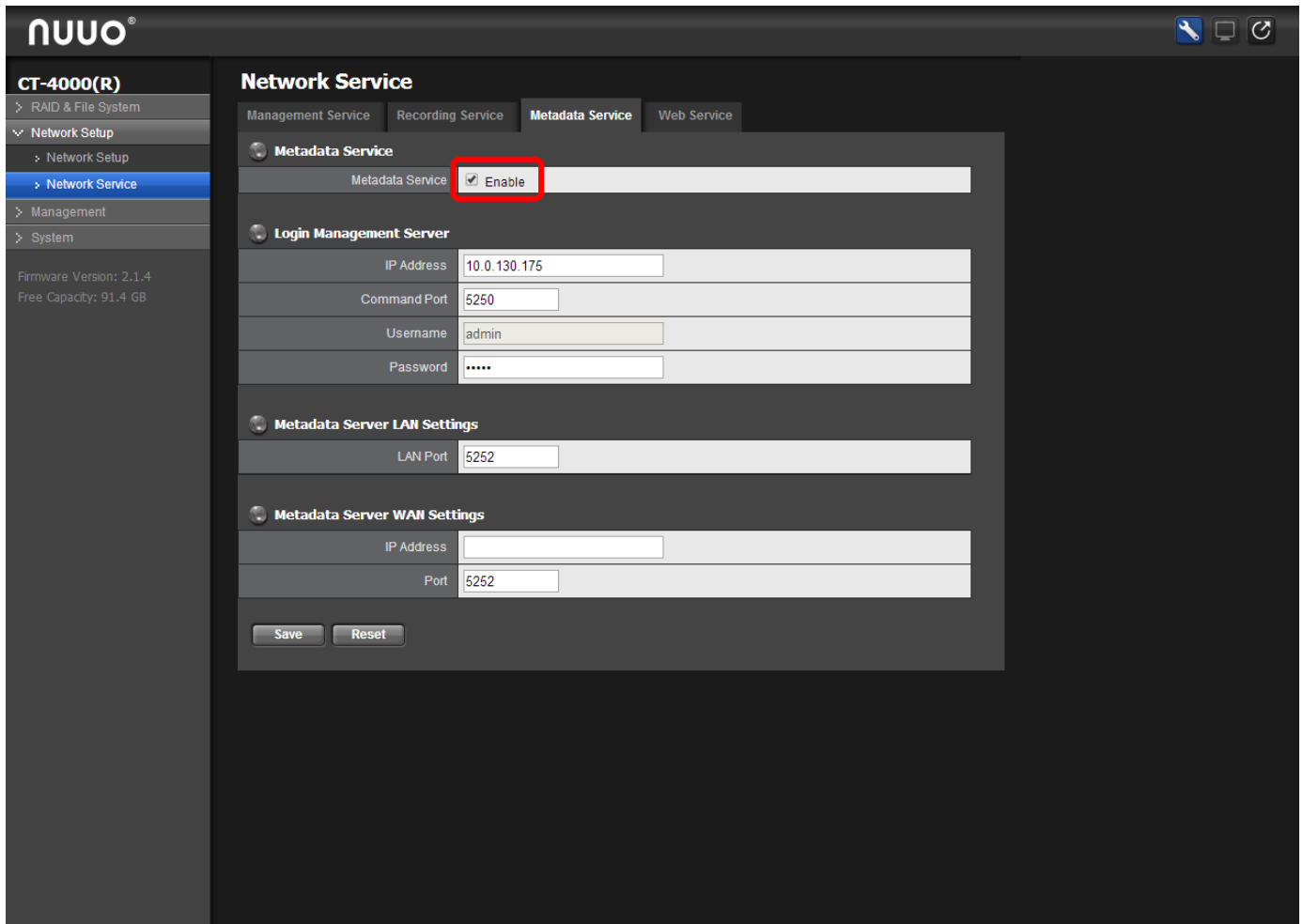
Figure 5.1.1: Exporting all configuration of metadata server

5.2 Move Volumes

Power off **Server A** and **Server B**. Move all volumes from **Server A** to **Server B**.

5.3 Enable Metadata Server Service

Enable Metadata Service via **Server B**'s web page or Install Wizard. Login **Server B** to its Management Server.



The screenshot shows the nuuo web interface for a CT-4000(R) device. The left sidebar contains a navigation menu with the following items: RAID & File System, Network Setup (expanded), Network Service (selected), Management, and System. Below the menu, it displays 'Firmware Version: 2.1.4' and 'Free Capacity: 91.4 GB'. The main content area is titled 'Network Service' and has four tabs: Management Service, Recording Service, Metadata Service (selected), and Web Service. Under the 'Metadata Service' tab, there is a section 'Metadata Service' with a checkbox labeled 'Enable' which is checked and highlighted with a red box. Below this is a 'Login Management Server' section with fields for IP Address (10.0.130.175), Command Port (5250), Username (admin), and Password (masked with dots). Further down are 'Metadata Server LAN Settings' with a LAN Port field (5252) and 'Metadata Server WAN Settings' with IP Address and Port (5252) fields. At the bottom of the form are 'Save' and 'Reset' buttons.

Figure 5.3.1: How to enable metadata service in web page

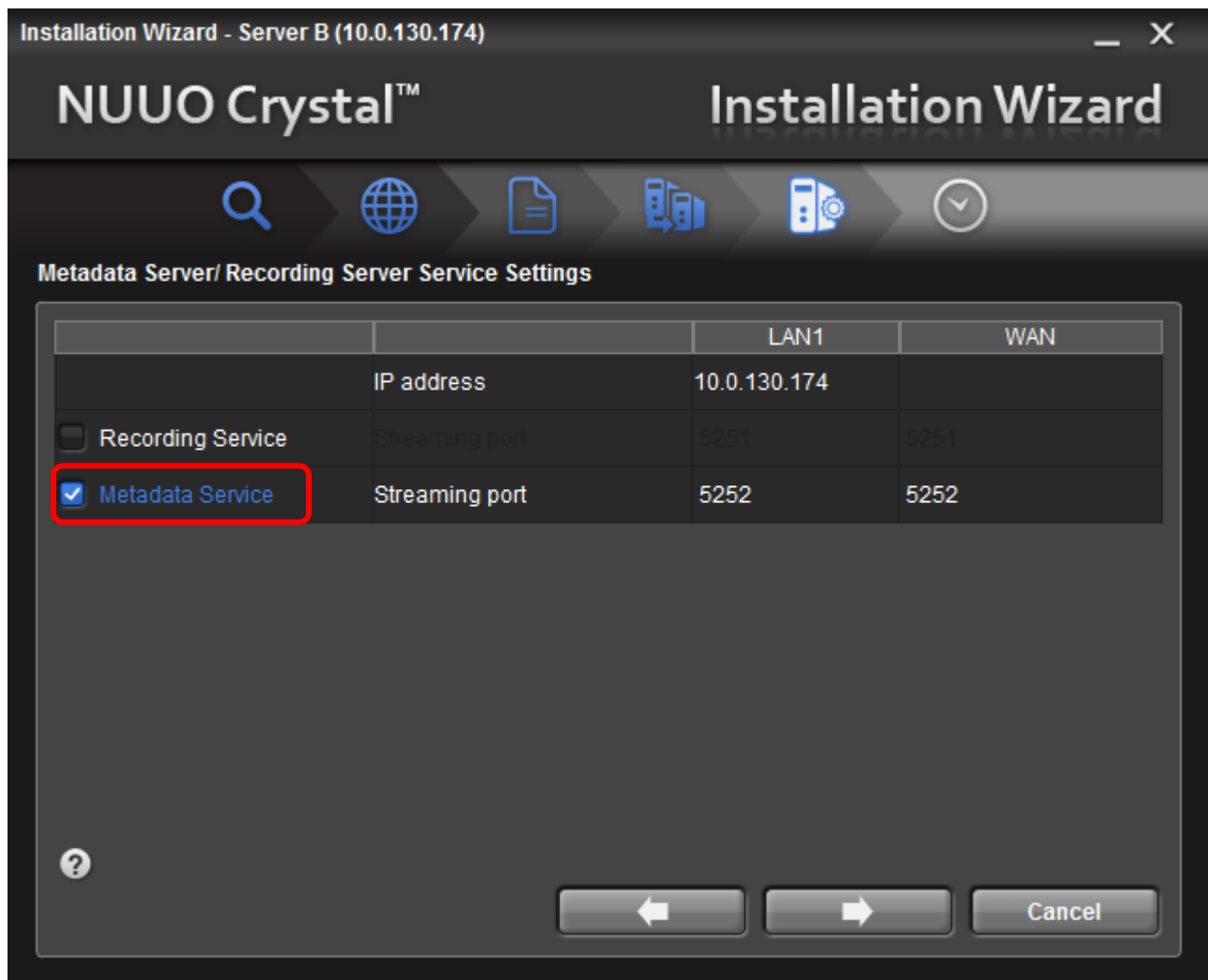


Figure 5.3.2: How to enable metadata server in Install Wizard

5.4 Remove Out-of-order Metadata Server

Remove **Server A** permanently via NuClient.

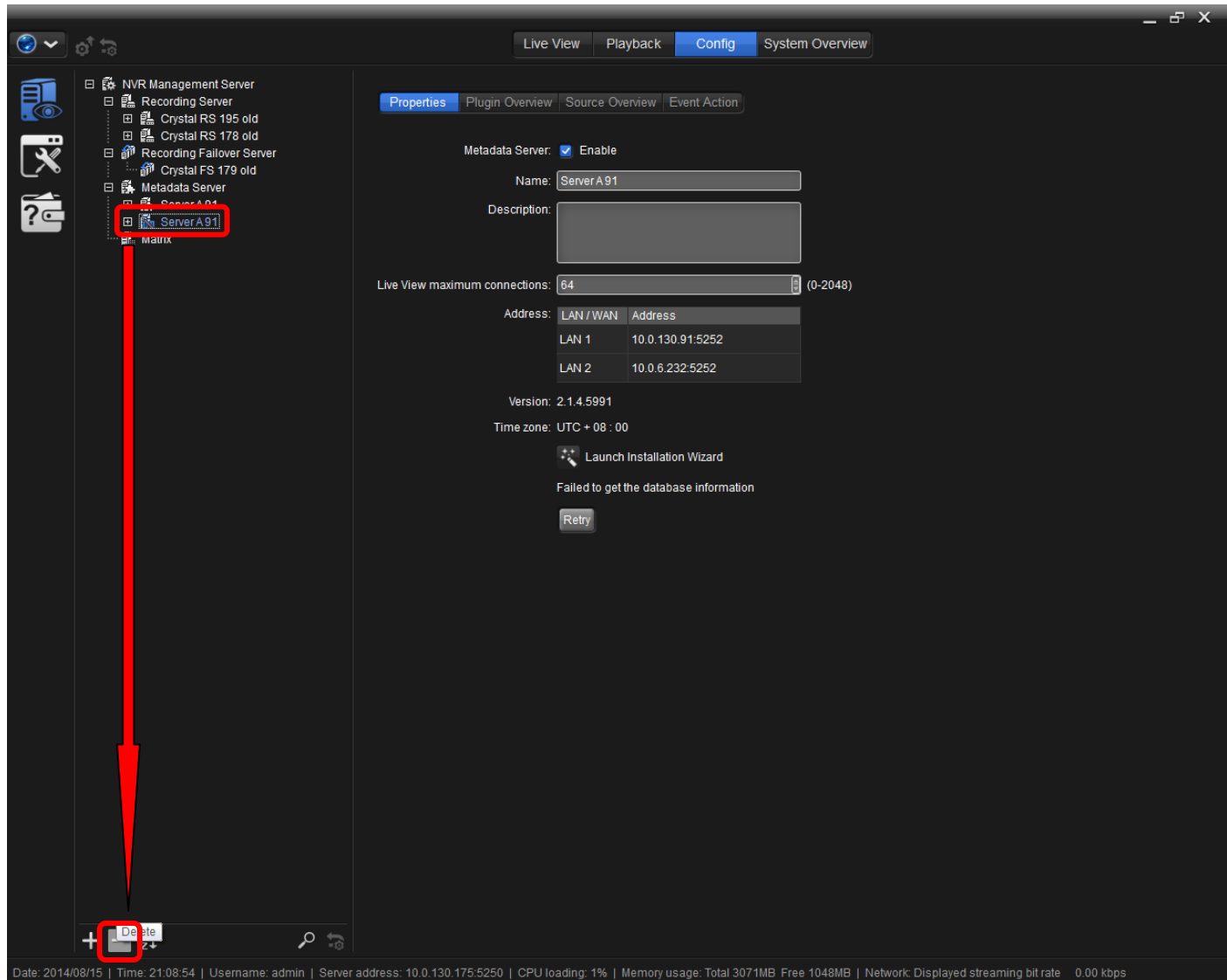


Figure 5.4.1: Removing a disconnected metadata server

5.5 Install Metadata Server Plug-ins

Login **Server B** to its Management Server. Install all needed metadata plug-ins.

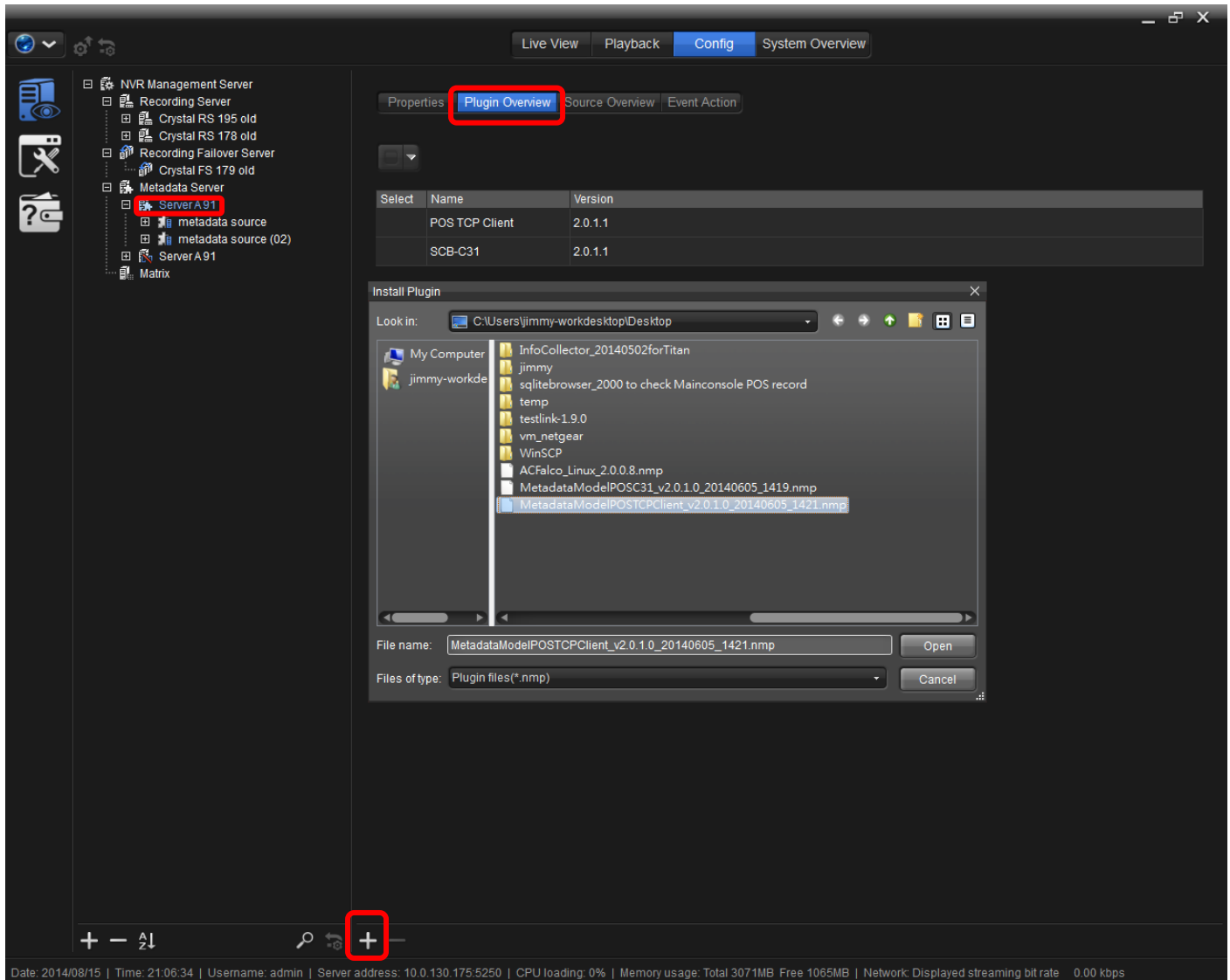


Figure 5.5.1: How to install metadata server plugins

5.6 Restore Configuration

Login Management Server via NuClient. Import configuration of **Server A** to **Server B**.

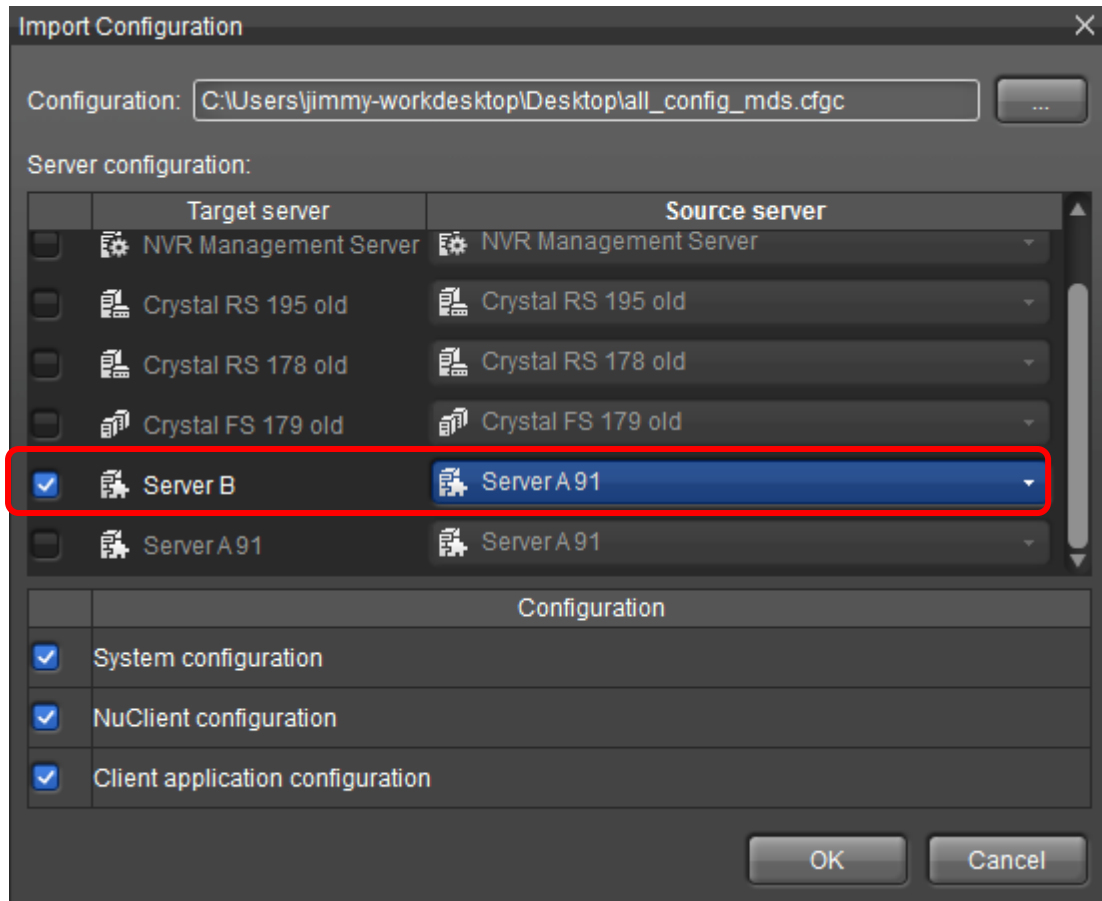


Figure 5.6.1: How to import configuration file to a metadata server

5.7 Setup Metadata Volume

Assign one available volume for metadata **Server B**

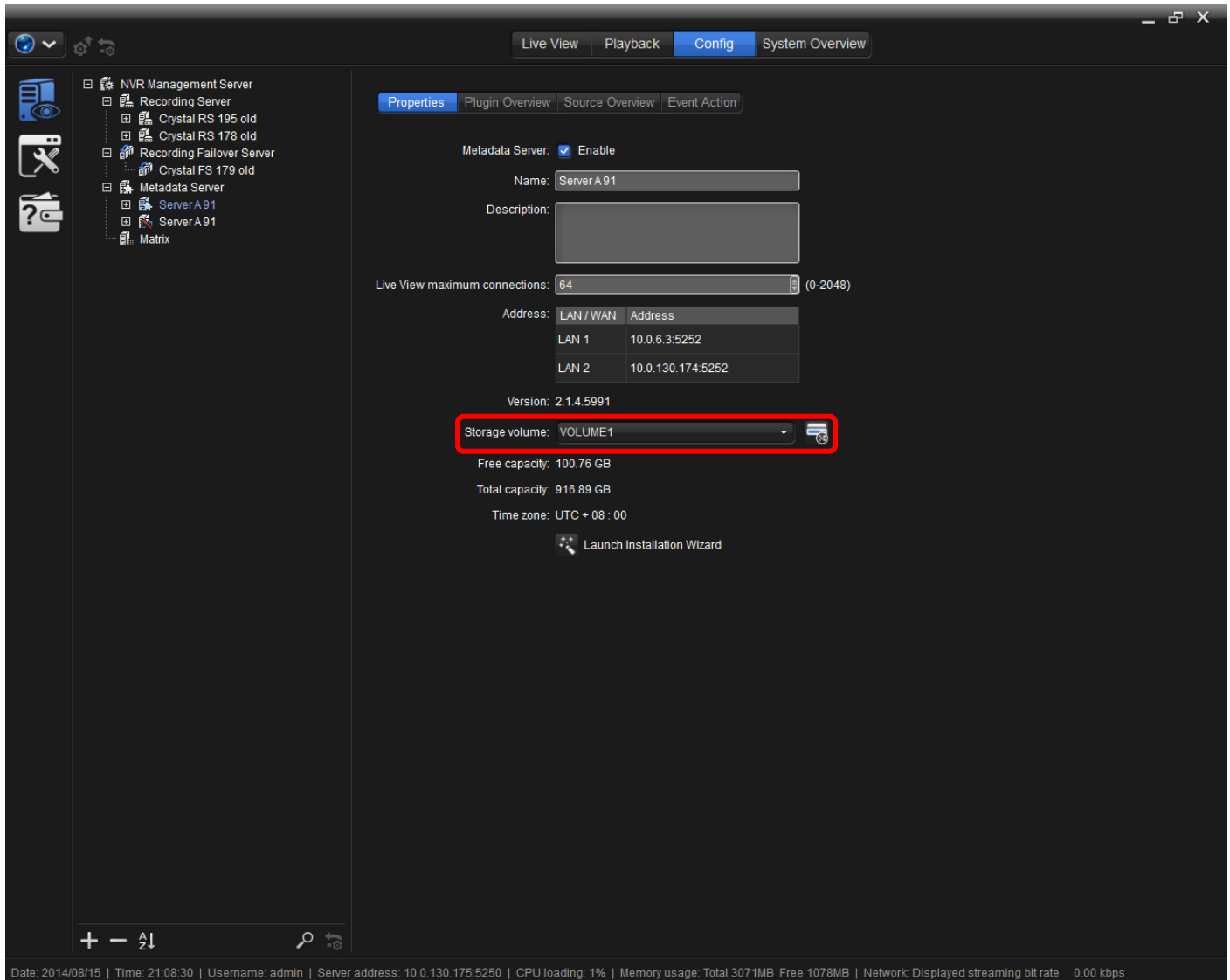


Figure 5.7.1: Assigning a volume for metadata server

6 Emergency: Enable Management Server on-site

When a Management **Server A** is out-of-order and a replacement cannot be available immediately, one **Server C** can be chosen from current existing servers.

6.1 Priority for Candidate

A server with least significance has highest priority. An idle Failover Server is the first candidate. Otherwise, choose one Metadata Server or one Recording Server with least significant channels. The chosen server is **Server C**.

6.2 Enable the Management Server

Server C is a replacement Management Server for **Server A**. Services previous running by **Server C** are no longer running. Services previous running by **Server A** are now running by **Server C**.

Please apply following steps:

1	Step 2.2	Prepare license of Server A
2		Shut down Server C
3		Remove all volumes of Server C . Keep these volumes in order. These volumes will be used in step 6.3
4		Power on Server C
5	Step 2.5	Enable Management Server Service of Server C . As recommended, the IP address of Server C is assigned with identical IP address of Server A
6		If there was a Recording Server running on Server A , enable Recording Server Service of Server C ; otherwise disable Recording Server Service of Server C
7		If there was a Failover Server running on Server A , enable Recording Server Service of Server C ; otherwise disable Recording Server Service of Server C
8		If there was a Metadata Server running on Server A , enable Metadata Server Service of Server C ; otherwise disable Metadata Server Service of Server C
9		Shut down Server C
10	Step 2.4	Move all volumes from Server A to Server C
11		Power on Server C
12	Step 2.6	Activate license on Server C
13	Step 2.7.(1)	Apply configuration of Management Server onto Server C
14		If there was a Recording Server running on Server A , apply all steps from step 3.4 to 3.8 on Server C
15		If there was a Failover Server running on Server A , apply all steps from step 4.4 to 4.7. Server C
16		If there was a Metadata Server running on Server A , apply all steps from 5.4 to 5.7 on Server C

6.3 Restart the stopped server

Once the replacement [Server B](#) is arrived, services of [Server C](#) can be restarted on [Server B](#).

Please apply following steps:

1		Install all volumes of Server C onto Server B
2		Power on Server B
3		If there was a Recording Server running on Server C , apply all steps from step 3.3 to 3.8 on Server B
4		If there was a Failover Server running on Server C , apply all steps from step 4.3 to 4.7. Server B
5		If there was a Metadata Server running on Server C , apply all steps from 5.3 to 5.7 on Server B